Telephone CPR (T-CPR) Time Interval Standards

HIGH-PERFORMANCE SYSTEM

1. **STEP 1**
   - 15 seconds
   - 911 call connects to Primary Public Safety Answering Point (PSAP)
   - Time between 911 call and Out-of-Hospital Cardiac Arrest (OHCA) Recognition <60 seconds
   - Time between 911 call and Delivery of T-CPR <120 seconds

MINIMAL ACCEPTABLE STANDARD

1. **STEP 2**
   - 15 seconds
   - Primary PSAP connects to Emergency Medical Dispatch (EMD) PSAP
   - Time between 911 call and OHCA Recognition <120 seconds
   - Performance Recommendation #4*

   2. **STEP 3**
   - 30 seconds
   - Address acquisition
   - Time between 911 call and Delivery of T-CPR <180 seconds
   - Performance Recommendation #5*

   3. **STEP 4**
   - 60 seconds
   - Recognition of OHCA
     - Call taker verbally recognizes OHCA
     - Instructions started for T-CPR

   4. **STEP 5**
   - Recognition of OHCA
     - Delivery of first T-CPR compression and continued T-CPR support

*These recommended performance intervals should be as short as possible as described in the “High-Performance System”

#s provided are minimal acceptable performance

*As soon as a medical emergency is recognized, dispatch of the 1st due EMS response should occur in parallel with other EMD processes and within 30 seconds of address acquisition.