



FAQs

CPR & ECC Materials List Effective October 22, 2025

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On September 2, 2025, the American Heart Association sent an email to the US Training Network about the availability of an updated CPR & ECC Materials List with 2025 Guidelines products that will be effective October 22, 2025. This FAQ document will help address questions that US customers may have related to the CPR & ECC Materials List.

Q: What products for US customers are being updated and released on October 22, 2025?

A: Most products in the disciplines of Basic Life Support (BLS), Advanced Cardiovascular Life Support (ACLS), Pediatric Advanced Life Support (PALS), and Heartsaver® First Aid CPR AED are being updated and released on October 22, 2025

Provider eCards for BLS, ACLS, and PALS are being updated and released on October 22, 2025. Heartsaver eCards are also being updated and released on October 22, 2025.

Q: When will 2025 Guidelines Instructor eCards release?

A: More information about 2025 Guidelines Instructor eCards will be provided in a later communication.

Q: When will 2025 Guidelines Instructor Essentials release?

A: Instructor Essentials courses for new Heartsaver, BLS, ACLS, and PALS Instructors are expected to be updated around March 2026. Instructor Essentials courses for PEARS and ACLS EP Instructors are expected to be updated in 2027. More information will be provided in a later communication.



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Q: When will Pediatric Emergency Assessment, Recognition, and Stabilization (PEARS®) be updated to reflect the latest science in the 2025 American Heart Association Guidelines for CPR and ECC?

A: PEARS course materials are expected to be updated in 2027.

Q: When will ACLS for Experienced Providers (ACLS EP) be updated to reflect the latest science in the 2025 American Heart Association Guidelines for CPR and ECC?

A: ACLS EP course materials are expected to be updated in 2027.

Q: Will the Advanced Stroke Life Support® (ASLS) course materials be updated?

A: No. The 2025 Guidelines contain new, updated recommendations for CPR and emergency cardiovascular care. The ASLS course materials will be updated when new ASLS science is published.

Q: Have the Suggested Retail Prices (SRPs) changed?

A: No. The SRPs for the 2025 Guidelines products did not change.

Please note: the SRPs became effective July 1, 2025 when the annual price adjustment was applied to CPR, first aid, and emergency cardiovascular care training materials. The SRPs that became effective July 1 will remain the same for the 2025 Guidelines products when they release on October 22, 2025.

Q: What is the difference in product numbers for 2025?

A: The majority of new product numbers will convert from 20-xxxx to 25-xxxx with the same last 4 digits. There are some exceptions within the Heartsaver product line. Heartsaver has some new combined books, additional Heartsaver Bundles, and new Instructor Package options.



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Q: When is the deadline to purchase 2020 Guideline course materials for BLS, ACLS, PALS, and Heartsaver?

A: The transition period allows US customers to purchase 2020 course materials until February 28, 2026, or until inventory is depleted. However, only 2025 materials may be used to teach starting on March 1, 2026. Please refer to the [2025 Guidelines Transition Timeline and Process Infographic for US customers](#) for information about digital product transitions.

Heartsaver-related questions

Q: What are Heartsaver Bundles?

A: Heartsaver Digital Learning and Blended Learning Bundles provide a simplified and reduced cost option for purchasing Heartsaver student digital materials. Digital materials make it easier and more affordable for Training Centers and Instructors to deliver high-quality training. These options for purchasing bundled digital materials aim to reduce administrative burden, improve student preparedness, and stay competitive with other providers.

The new bundle options combine the purchase of the Heartsaver student course completion eCards and materials (student workbook eBooks or Blended Learning courses) at a lower price.

Q: How do the new Heartsaver Bundles work?

A: Heartsaver Bundles enable the purchase of multiple products together —at a lower total cost than buying them separately, simplifying the ordering process. Heartsaver Blended Learning Bundles include student course completion eCards and the student eLearning courses. Heartsaver Digital Bundles include student course completion eCards and the student workbook eBooks.

Q: How can Instructors purchase Heartsaver Bundles on ShopCPR?

A: Heartsaver Bundles include eCards, so a Security ID is required to purchase. Therefore, the bundles are purchased by the Training Center. For additional information about the bundles, please check out the [Heartsaver Bundles FAQ](#).



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Q: When will the US Spanish version of Heartsaver release?

A: Information about the release date for the US Spanish version of Heartsaver will be provided in an upcoming communication.

ShopCPR-related questions

Q: Can I receive a refund for any unused 2020 Guidelines Products?

A: All 2020 Guidelines products are subject to our standard returns policy located here: <https://shopcpr.heart.org/returns>. Products outside our standard return policy window will not be refunded.

Q: Can I exchange 2020 Guidelines products that I purchased on ShopCPR?

A: No. ShopCPR does not allow exchanges.

Please note: please refer to the [2025 Guidelines Transition Timeline and Process Infographic for US customers](#) for information on those unused 2020 version of products that will transition to the 2025 version of products.

Q: Can I pre-order 2025 Guidelines products on ShopCPR?

A: No. Most 2025 Guidelines products are expected to release to the public on [ShopCPR](#) at 9 a.m. CT on October 22, 2025.