





# 2020 Guidelines Transition Timelines & Processes

## FOR AHA BLS, ACLS, & PALS Course Materials

eLearning (HeartCode® BLS, ACLS, PALS)	eCards (BLS, ACLS, PALS)	eBooks/Streaming Videos (BLS, ACLS, PALS)
 <p><b>Transition Date: February 1, 2021</b></p> <p>-Unactivated eLearning licenses for 2015 HeartCode will automatically transition to 2020 licenses.</p> <p><b>What this means:</b></p> <p>-For customers who have purchased the 2015 HeartCode course but have not activated their license, the original license will automatically give the student access to the 2020 version of the course when it is activated.</p> <p><b>Through January 31, 2021</b></p> <p>-The customer's existing inventory will continue to access the 2015 version of the course and not the 2020 version. Customers may purchase new inventory of the 2020 courses for use before February 1, 2021, to gain access to the 2020 course sooner.</p> <p>-Only unused, unactivated 2015 keys will be transitioned to the 2020 course.</p> <p>-Anyone who has already accessed their eLearning course will continue to see the 2015 version of the course. If the license has never been used, they will gain access to the 2020 version when a customer activates that license after January 31, 2021.</p> <p>-Both versions of HeartCode BLS, ACLS or PALS – 2015 and 2020 – will be available for purchase.</p>	 <p><b>Transition Date: February 1, 2021</b></p> <p>-Any un-issued inventory of eCards for 2015 BLS, ACLS, or PALS, will be automatically transitioned to the 2020 BLS, ACLS, or PALS eCard.</p> <p><b>What this means:</b></p> <p>-Applies to un-issued and reclaimed eCards.</p> <p><b>Through January 31, 2021</b></p> <p>-2015 provider eCards that have not been issued to a student by January 31, 2021, will automatically transition to 2020 provider eCards on February 1, 2021. Please note, 2020 eCards may not be issued for 2015 courses, so all 2015 eCards for courses conducted using 2015 materials must be issued by January 31, 2021.</p> <p>-Both versions of eCards – 2015 and 2020 – will be available for purchase through January 31, 2021. There should not be any 2015 version courses that are offered after January 31, 2021.</p>	 <p>-Existing 2015 BLS, ACLS, or PALS eBook and Streaming Video codes will not update to 2020 eBooks/Streaming Videos.</p> <p><b>What this means:</b></p> <p>-Just like with print, once purchased, customers cannot exchange 2015 eBooks or streaming videos for 2020 products. For example, if customers purchased the 2015 version of the BLS Provider Manual eBook, the code will always access the 2015 version. The customer will need to purchase a new code to have access to the 2020 BLS Provider Manual eBook.</p> <p><b>Through January 31, 2021</b></p> <p>-Both versions of BLS, ACLS, or PALS eBooks/Streaming Videos – 2015 and 2020 – will be available for purchase.</p> <div data-bbox="1177 1717 1396 1837">  <p>American Heart Association.</p> </div>