



# Teleprimary Care Certificate Program

Enduring Online Course – 5.0 credit hours



## Description:

The TelePrimary Care Certificate Program is an online certificate engaging the primary care professional in a focused curriculum designed to give telepractice knowledge and skills to meet demand for providing excellent patient care via remote services. Content focuses not only on clinical application such as physical examination, but also on operational considerations to create a telehealth workflow that supports productivity while maintaining a high standard of care. TelePrimary Care Certificate training is a self-guided program that will engage primary care professionals in telemedicine.

## Learning Objectives:

At the conclusion, participants should be able to:

1. Describe the evolution of telehealth and teleprimary care
2. Summarize evidence supporting the use of telehealth in the primary care setting
3. Differentiate models of providing primary care via telehealth
4. Identify common benefits and barriers of providing primary care via telehealth
5. Identify infrastructure requirements necessary to implement telehealth services in the primary care setting
6. Identify important protocols to provide clarity and structure to the care team while considering the entire telehealth workflow in the primary care setting
7. Ensure workflow designs are adaptable and practical for telehealth in a primary care setting
8. Utilize scheduling options in the ambulatory care setting that can optimally integrate telehealth care
9. Describe differences in the identification and informed consent process when providing teleprimary care services
10. Describe dispensing and prescribing regulations and local protocols for teleprimary care
11. Discuss state regulations on telehealth reimbursement policies
12. Examine CMS, Medicare and Medicaid requirements for telehealth services
13. Describe the ethical responsibilities associated with a primary care provider's scope of practice when utilizing telehealth

14. Prepare for a successful telehealth encounter
15. Identify skills critical to fostering patient-clinical relationships in telehealth
16. Identify best practices in care coordination and follow-up after a telehealth encounter to ensure an excellent patient experience
17. Describe criteria to assess appropriateness of a patient for telehealth
18. Review techniques for providing a physical examination over audio-video interaction
19. Review management of a hybrid patient-provider relationship that includes an in-person virtual clinical relationship using technologies by providers working individually or in teams

**Accreditation Terms:**

Joint Accreditation: 05/24/2022 - 05/23/2025

**Accreditation Statements:**

In support of improving patient care, this activity has been planned and implemented by the American Heart Association. The American Heart Association is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

**AMA Credit Designation Statement - Physicians**

The American Heart Association designates this activity for a maximum of 5.00 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

**AAPA Credit Acceptance Statement – Physician Assistants**

AAPA accepts certificates of participation for educational activities certified for AMA PRA Category 1 Credit™ from organizations accredited by ACCME or a recognized state medical society. Physician assistants may receive a maximum of 5.00 hours of Category I credit for completing this program.

**AANP Credit Acceptance Statement – Nurse Practitioners**

American Academy of Nurse Practitioners (AANP) accepts AMA PRA Category 1 Credit™ from organizations accredited by the ACCME.

**ANCC Credit Designation Statement - Nurses**

The maximum number of hours awarded for this CE activity is 5.00 contact hours.

### **Participation And Successful Completion:**

- Register and view the course online
- View the content in its entirety
- Complete the post-test with a minimum score of 84%
- Complete a survey of your learning experience
- Claim your CE Certificate

### **Disclosure Statement**

All persons in a position to control educational content of a CE activity provided by the American Heart Association must disclose to the audience all financial relationships with ineligible companies whose primary business is producing, marketing, selling, re-selling, or distributing healthcare products used by or on patients. The presence or absence of all financial relationships will be disclosed to the audience in activity materials. All unlabeled/unapproved uses of drugs or devices discussed will also be disclosed to the audience. All relevant financial relationships have been mitigated prior to the commencement of the activity.

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This list represents the relationships that may be perceived as actual or reasonable conflicts of interest as reported on the Disclosure Questionnaire which all AHA volunteers are required to complete and submit. The focus is on relevant financial relationships with commercial interests in the 24-month period preceding the time that the individual is being asked to assume a role controlling content.

### **Target Audiences:**

- Physicians
- Nurses
- Nurse Practitioners
- Physician Assistants
- Psychologists
- Social Workers

**ADA Statement:**

The American Heart Association/American Stroke Association strive to make our websites accessible. The American Heart Association/American Stroke Association are committed to diversity, inclusion, and meeting the needs of all our constituents, including those with disabilities. We are continually improving our digital assets to comply with the accessibility guidelines for levels A and AA in accordance with WCAG 2.1.

If the format of any material on our web pages interferes with your ability to access the information, please contact us to request assistance or if you have questions or comments about our web sites' accessibility.

Please call 1-800-AHA-USA-1 (1-800-242-8721) or submit an inquiry.

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