



CORE Concepts in Telehealth Certificate Program

Enduring Online Course – 5.25 credit hours



Description:

Telehealth has expanded exponentially across the healthcare continuum and has a profound adaptability to diverse technology modalities, business models, specialties, disciplines, and locations. When the patient is at the center of implementation and ongoing workflow, telehealth creates connectedness and optimization of health care resources. The AHA Center for Telehealth's CORE – Clinical, Operational, Regulatory and Ethics – Concepts in Telehealth Certificate Program provides a comprehensive curriculum enabling the learner to develop knowledge of telehealth concepts for successful implementation and delivery across a broad spectrum of service areas.

Learning Objectives:

At the conclusion, participants should be able to:

1. Describe the evolution of telehealth
2. Differentiate models of telehealth
3. Identify common benefits and barriers of telehealth
4. Discuss the future outlook of telehealth
5. Recognize the pillars of telehealth technology that provide the needed structure for a successful implementation
6. Identify needs of telehealth workflow in order to apply appropriate technology
7. Describe basic components of a telehealth technology set up
8. Ensure ongoing support of telehealth technology including monitoring and reporting tools, downtimes, upgrades, and testing
9. Recognize the requirement of security in telehealth and telecommunication
10. Describe preparation for a telehealth visit to set expectations for a meaningful encounter
11. Describe the environment for a telehealth visit that improves workflow and allows for building patient-provider rapport
12. Identify skills that build patient-provider relationship through remote mediums
13. Interpret legal and professional regulatory standards for providing care at a distance

14. Identify quality assurance processes that should be applied to telehealth services
15. Recognize variability in requirements and procedures from each state licensing board and facility in regard to telehealth licensing, credentialing and privileging
16. Describe basic telehealth coverage and reimbursement
17. Discuss state regulations regarding telehealth reimbursement policies
18. Examine CMS, Medicare and Medicaid requirements for telehealth services
19. Recognize the importance of medical ethics
20. Identify ethical considerations of the patient and provider that should be addressed in the telehealth setting

Accreditation Terms:

Joint Accreditation: 05/24/2022 - 05/23/2025

Accreditation Statements:

In support of improving patient care, this activity has been planned and implemented by the American Heart Association. The American Heart Association is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

AMA Credit Designation Statement - Physicians

The American Heart Association designates this activity for a maximum of 5.25 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

AAPA Credit Acceptance Statement – Physician Assistants

AAPA accepts certificates of participation for educational activities certified for AMA PRA Category 1 Credit™ from organizations accredited by ACCME or a recognized state medical society. Physician assistants may receive a maximum of 5.25 hours of Category I credit for completing this program.

AANP Credit Acceptance Statement – Nurse Practitioners

American Academy of Nurse Practitioners (AANP) accepts AMA PRA Category 1 Credit™ from organizations accredited by the ACCME.

ANCC Credit Designation Statement - Nurses

The maximum number of hours awarded for this CE activity is 5.25 contact hours.

Participation And Successful Completion:

- Register and view the course online
- View the content in its entirety
- Complete the post-test with a minimum score of 84%
- Complete a survey of your learning experience
- Claim your CE Certificate

Disclosure Statement

All persons in a position to control educational content of a CE activity provided by the American Heart Association must disclose to the audience all financial relationships with ineligible companies whose primary business is producing, marketing, selling, re-selling, or distributing healthcare products used by or on patients. The presence or absence of all financial relationships will be disclosed to the audience in activity materials. All unlabeled/unapproved uses of drugs or devices discussed will also be disclosed to the audience. All relevant financial relationships have been mitigated prior to the commencement of the activity.

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Target Audiences:

- Physicians
- Nurses
- Nurse Practitioners
- Physician Assistants

ADA Statement:

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