



2015 AHA DVDs and Windows 10

Issue

Some users have reported that the 2015 course DVDs will not play on Windows 10 systems.

Background & Solution

With the release of Windows 10, Microsoft no longer includes software for playing DVDs; this requires third-party software. One widely-used freeware DVD player, VLC Media Player (any version), *will not play any 2015-cycle AHA DVDs produced before June 2017*. The copy protection used by our DVD replication company on these DVDs specifically blocks playback on VLC Media Player. In June 2017, we changed the copy protection method; DVDs produced starting in June 2017 play in VLC. The exceptions to this are the Heartsaver DVDs, which can take up to 15 minutes to load in VLC, but playback after the discs load. We recommend using a different software player for the Heartsaver DVDs.

Windows 7 users may continue to use Windows Media Player for DVD playback.

The software players below have been formally tested on Windows 10 with AHA course DVDs and were found to play the DVDs with few or no issues:

<u>Player</u>	<u>Version Tested</u>	<u>Available at</u>
Windows DVD Player (\$14.99)	3.6.1329.0	https://www.microsoft.com/en-us/store/apps/windows-dvd-player/9nblqgh2j19w
Media Player Classic HC (Free)	1.7.13*	https://mpc-hc.org/downloads
VLC Media Player (Free)**	3.0.8	https://www.videolan.org/vlc/index.html

Price shown is in U.S. Dollars, and was current as of this writing. AHA does not endorse any specific media player; the players listed in this document are recommendations for informational purposes only.

If streaming is an option, the following domestic courses are available in streaming format on ebooks.heart.org: BLS, ACLS, Heartsaver First Aid CPR AED, Heartsaver Pediatric First Aid CPR AED, CPR in Schools First Aid.

*This release of MPC-HC is the final release of this product; it is no longer being developed, but is still available for download.

**See "Background & Solution" above. VLC does not play 2015-cycle DVDs produced before June 2017.