

# **Emergency Cardiovascular Care**

# **Course Card Reference Guide**



July 2020

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# **Preface**

The Emergency Cardiovascular Care Course Card Reference Guide is a quality control tool to be used with American Heart Association (AHA) course cards. It is not a policy document. The Course Card Reference Guide provides a means to ensure that AHA course completion cards are valid.

AHA Emergency Cardiovascular Care (ECC) course cards are described throughout this Guide. This Guide includes samples of available cards for each discipline. Quality Control Checkpoints aid the user by providing the date the card was introduced, the date the card was withdrawn from use, and how long the card is recognized.

Course cards are available only to authorized Training Centers (TCs) with a confidential security code issued by AHA National Center ECC Programs. Each student who successfully completes an AHA ECC credentialed course must be issued the appropriate course card, which bears an AHA logo. The TC conducting the course is responsible for card issuance and security through its instructors and Training Sites. Each TC must document how it maintains card security and accountability. Duplicate course cards are managed by the TC issuing the original card.

For clarification on issues addressed in this Guide or to verify the status of the TC that issued a card, please contact the ECC Customer Support Center at 1-877-242-4277.

# Introduction

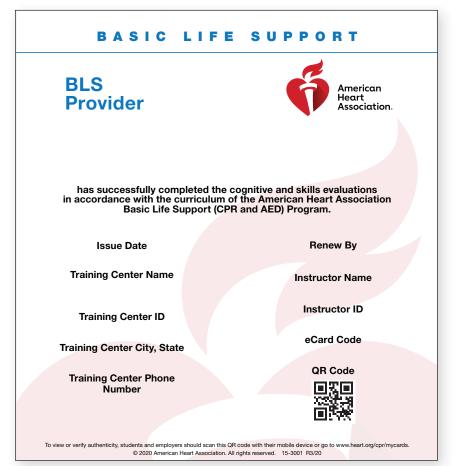
The completion cards issued for the courses use criteria and materials from the 2010 AHA Guidelines for Cardiopulmonary Resuscitation (CPR) and ECC and the 2015 AHA Guidelines Update for CPR and ECC. The current cards include

- RQI® Responder (Hands-Only CPR) and RQI for Telecommunicators
- Heartsaver® CPR AED, Heartsaver First Aid, Heartsaver First Aid CPR AED, Heartsaver Pediatric First Aid CPR AED, Heartsaver for K-12 Schools, and Heartsaver Instructor
- BLS Provider, Advisor: BLS, RQI BLS Healthcare Provider, and BLS Instructor
- ACLS Provider, RQI ALS Healthcare Provider, and ACLS Instructor
- ACLS Experienced Provider and ACLS EP Instructor
- PALS Provider, RQI PALS Healthcare Provider, and PALS Instructor
- PEARS® Provider and PEARS Instructor

# **eCards**

The eCards are an electronic equivalent to the printed AHA course completion cards. eCards are valid course completion cards and can be presented to employers as proof of successful completion of an AHA course. Like the printed cards, eCards expire 2 years after the issue date.

Students may print eCards in a certificate-size or wallet-size format, as shown below, or may present them as an image on a mobile device. We encourage all employers and licensing entities to validate eCards as described below.





AHA eCards (certificate and wallet size)

### eCard Layout

- **General:** All information on the eCard is digitally populated from the information entered by the Training Center Coordinator (TCC) or Instructor.
- Branding: eCards feature the official AHA logo.
- Copyright: All cards have a copyright notice.
- **Dates:** The issue date appears as the 2-digit month and day and 4-digit year. The renew by date appears as the 2-digit month and 4-digit year, 2 years from the issue date.
- **eCard code:** The eCard code is printed on the card. The format of the code is the last 2 digits of the year the eCard was issued, followed by a 3-digit course code and a 7-digit random number. This code may be used by students or employers to access and verify eCards at <a href="https://www.heart.org/cpr/mycards">www.heart.org/cpr/mycards</a>.
- Modules: For Heartsaver cards, the optional modules completed are listed.
- **QR code:** eCards feature a QR code, which can be scanned with a mobile device to view the eCard. Instructor cards issued in the U.S. do not include a QR code.
- Verification: eCards include the website address where students and employers can view or verify eCards.

### **Security and Validation**

eCards are more secure than printed cards. A 3-point verification by the TCC, instructor, and student is required to issue and claim eCards. eCard information is populated electronically by the TCC or instructor and can only be altered by the TCC.

Using the eCards Code, employers can easily verify eCards at <a href="www.heart.org/cpr/mycards">www.heart.org/cpr/mycards</a> to prove issuance by a valid TC and instructor aligned with that TC.

# **Accessing eCard Profiles**

Students who are issued eCards have the benefit of self-service and can access their eCard Profile any time at www.heart.org/cpr/mycards.

To log into the eCard Profile, the student simply enters his or her First Name, Last Name, and Email Address (must be the email address the student used to claim the eCard). Or the student can log in by entering the eCard Code found on the eCard. The student will be prompted to enter the security answer created when he or she initially claimed the eCard.

See Lost your AHA Completion Card? for information on replacing an eCard.

# **Printed Cards**

The AHA requires that course cards have information that is complete and legible. It is required that all paper cards be stamped, typed, or computer printed to reduce the risk of cards being altered. It is permissible for **only** the front of the card to be legibly handwritten (student name, issue date, and recommended renewal date). The handwritten information must be printed in blue or black ink. All information on the back of the card **must** be stamped, typed, or computer printed. The content of AHA course cards cannot be altered in any way.

### **Printed Card Layout**

### **Front of Card**

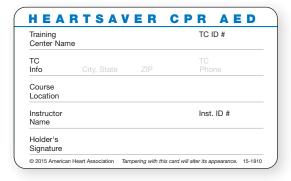
- The course name is preprinted on the card.
- Indicate the student's name (eg, first name, middle initial, and last name).
- Heartsaver course completion cards also feature an area on the front of the card listing optional modules for the course.
   AHA Instructors are to strike through the optional modules not completed.
- Indicate the issue date as a 2-digit month and day, and 4-digit year. For cards issued by International Training Centers using CPRverify, the date will follow the standard international format of 2-digit day, abbreviated month, and 4-digit year.
- Indicate the renew by/expiration date, 2 years from the issue date (2-digit month and 4-digit year. For cards issued
  by International Training Centers using CPRverify, the date will show the month, spelled out, and the 4-digit year.
  The card is valid through the end of the month.

### **Back of Card**

All of the following items are required unless otherwise noted:

- Indicate the name of the TC.
- Indicate the TC's AHA identification number.
- Indicate the TC's address and contact information.
- Indicate the location of the course. Provide a general description of where the course was conducted.
   Note: The Heartsaver for K-12 Schools card uses "School Name" instead of "Course Location."
- Indicate the Instructor ID number.
- All information on the back of the card must be stamped, typed, or computer printed. It cannot be handwritten.
- On provider cards, indicate the Director's/Instructor's AHA Instructor Network identification number.
- On instructor cards, indicate the **receiving** instructor's AHA Instructor Network identification number. The instructor identification number should be for the *person whose name is on the front of the card.*
- The person who has completed the course must sign his or her name in black or blue ink. A missing signature does not invalidate the card.





### **Course Card Tip Sheets and Templates**

Only TCCs can access course card tip sheets and templates on the AHA Instructor Network website at <a href="https://www.ahainstructornetwork.org">www.ahainstructornetwork.org</a>. To use the card templates, you will need Adobe Reader, which can be downloaded, for free, from Adobe's website at <a href="https://get.adobe.com/reader/">get.adobe.com/reader/</a>.

Each package of course cards comes with a tip sheet, and printed on the back is a practice sheet. Make extra copies of the practice sheet to test the alignment of the template before printing on the course cards.

# **Security Features**

- *Card layout:* Each sheet of cards is formatted for printing both sides at the same time. The completed card can be peeled from the sheet and folded to form a 3\% × 2\%-inch card.
- *Color designation:* Each discipline is designated by the color of the title on the card. Heartsaver and BLS are **blue**, Heartsaver for K-12 Schools is **green**, ACLS and ACLS EP are **red**, and PALS and PEARS are **purple**.
- Copyright: All cards have a copyright notice.
- *Highlighted personalization:* The cards have highlighted areas for the name, issue date, and renewal date. Tampering with these areas will alter the appearance of the card.
- *Microprint:* All cards use security microprinting for the information lines. For example, the microprint on the Heartsaver CPR AED card is "HEARTSAVERCPRAEDHEARTSAVERCPRAED" (Figure 1).
- Viewing microprint: The microprint can be viewed with a loupe or magnifying glass, such as that in Figure 2.

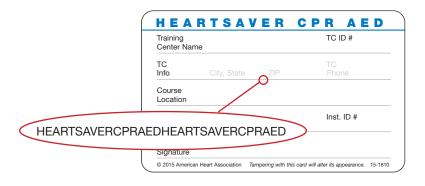




Figure 1. Security microprint.

**Figure 2.** A loupe or a magnifying glass can be used to view the security microprint.

# **Duplication/Replacement of Lost Cards**

It is the responsibility of the TC to issue a duplicate card if a card is lost, is mutilated, or otherwise becomes unusable. All requests for duplicate or replacement cards must be submitted directly to the TCC who issued the original card. The Course Director or Lead Instructor may advise the student to contact the TC that issued the original card, or the instructor may do so. The TC may set a fee for reissuing a card.

See Lost your AHA Completion Card? for information on replacing a printed card.

# **Heartsaver®**

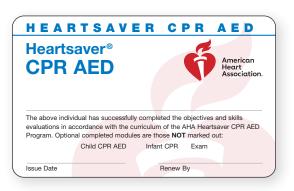
### **Heartsaver CPR AED**

Heartsaver CPR AED is a course that teaches adult CPR and automated external defibrillator (AED) use, as well as how to relieve choking in an adult. This course teaches skills with the AHA's research-proven practice-while-watching technique, which allows instructors to observe the students, provide feedback, and guide the students' learning of skills. Infant and child modules are optional. Provider cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

### **Current Cards**



15-3004 Heartsaver CPR AED eCard



**15-1810** and **15-1817** Heartsaver CPR AED printed wallet cards

- Issue date beginning April 26, 2016
- Valid until further notice
- Renewal date 2 years after issue, through the end of the month
- Optional modules are Child CPR AED, Infant CPR, and Exam
- Strike through modules not completed (printed cards)
- Completed modules are unmarked and visible (printed cards)
- Adult CPR AED must be taught if child CPR AED is taught



15-3004 Heartsaver CPR AED wallet eCard

### **Heartsaver First Aid**

Heartsaver First Aid is a course that teaches students critical skills to respond to and manage an emergency in the first few minutes until emergency medical services (EMS) arrives. Students learn skills such as how to treat bleeding, sprains, broken bones, shock, and other first aid emergencies. Provider cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

### **Current Cards**



15-3005 Heartsaver First Aid eCard



**15-1811** and **15-1816** Heartsaver First Aid printed wallet cards

- Issue date beginning April 26, 2016
- Valid until further notice
- Renewal date 2 years after issue, through the end of the month
- Optional module is Exam
- Strike through modules **not** completed (printed cards)
- Completed modules are unmarked and visible (printed cards)
- This course is for First Aid only and does not include CPR AED

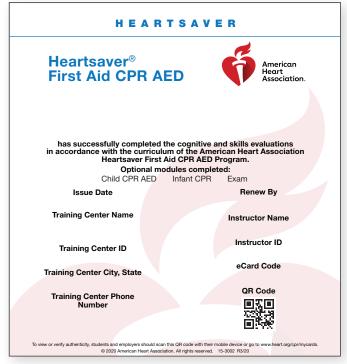


15-3005 Heartsaver First Aid wallet eCard

### **Heartsaver First Aid CPR AED**

Heartsaver First Aid CPR AED is a course that teaches students critical skills needed to respond to and manage a first aid, choking, or cardiac arrest emergency in the first few minutes until EMS arrives. Students learn skills such as how to treat bleeding, sprains, broken bones, shock, and other first aid emergencies. This course also teaches adult CPR and AED use. Infant and child modules are optional. Provider cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

### **Current Cards**



15-3002 Heartsaver First Aid CPR AED eCard



**15-1812** and **15-1818** Heartsaver First Aid CPR AED printed wallet cards

- Issue date beginning April 26, 2016
- · Valid until further notice
- Renewal date 2 years after issue, through the end of the month
- Optional modules are Child CPR AED, Infant CPR, and Exam
- Strike through modules **not** completed (printed cards)
- Completed modules are unmarked and visible (printed cards)



15-3002 Heartsaver First Aid CPR AED wallet eCard

### **Heartsayer Pediatric First Aid CPR AED**

Heartsaver Pediatric First Aid CPR AED is a course for the child care industry and others requiring a credential in pediatric first aid, CPR, and AED use. Students learn how to manage illness and injuries in a child in the first few minutes until professional help arrives. The course covers first aid basics and medical, injury, and environmental emergencies along with adult CPR and AED use. Provider cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

### **Current Cards**



15-3003 Heartsaver Pediatric First Aid CPR AED eCard



**15-1813** and **15-1815** Heartsaver Pediatric First Aid CPR AED printed wallet cards

- Issue date beginning September 21, 2016
- Valid until further notice
- Renewal date 2 years after issue, through the end of the month
- Optional modules are Pediatric First Aid, Child/Infant CPR AED, Adult CPR AED, Exam, and Asthma Care Video
- Strike through modules not completed (printed cards)
- Completed modules are unmarked and visible (printed cards)

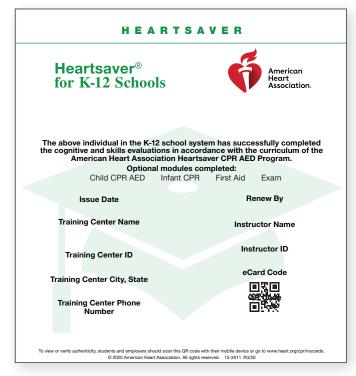


15-3003 Heartsaver Pediatric First Aid CPR AED wallet eCard

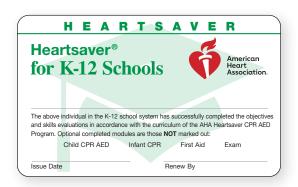
### Heartsaver for K-12 Schools

Heartsaver for K-12 Schools uses the Heartsaver First Aid CPR AED Course to teach K-12 students, faculty, and staff critical skills needed to respond to and manage a cardiac arrest, choking, or first aid emergency in the first few minutes until EMS arrives. This course teaches adult CPR and AED use. Child CPR AED, infant CPR, and first aid modules are optional. Students may also learn skills such as how to treat bleeding, sprains, broken bones, shock, and other first aid emergencies. The course is presented in several modules, giving schools and AHA instructors the flexibility to teach the course over several class periods. Provider cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

### **Current Cards**



15-3011 Heartsaver for K-12 Schools eCard



15-1819 Heartsaver for K-12 Schools printed wallet card

- Issue date beginning December 14, 2017
- · Valid until further notice
- Renewal date 2 years after issue, through the end of the month
- Optional modules are Child CPR AED, Infant CPR, First Aid, and Exam
- Strike through modules **not** completed (printed cards)
- Completed modules are unmarked and visible (printed cards)
- Adult CPR AED must be taught if child CPR AED is taught



15-3011 Heartsaver for K-12 Schools wallet eCard

### **Heartsaver Instructor**

Heartsaver Instructors teach lifesaving CPR, AED, and first aid courses for the nonmedical community. Heartsaver Instructors are not required to have a medical background to teach. Instructor cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

### **Current Cards**



15-3017 Heartsaver Instructor eCard

### **Quality Control Checkpoints**

- Issue date beginning April 26, 2016
- Valid until further notice
- Expiration date 2 years after issue, through the end of the month

#### **Associated Materials for Instructors**

- Heartsaver First Aid CPR AED Instructor Manual
- Heartsaver Pediatric First Aid CPR AED Instructor Manual
- Heartsaver First Aid, CPR AED, First Aid CPR AED, and Pediatric First Aid CPR AED Student Workbooks



15-3017 Heartsaver Instructor wallet eCard

### **Previous Card**



15-1814 Heartsaver Instructor printed wallet card

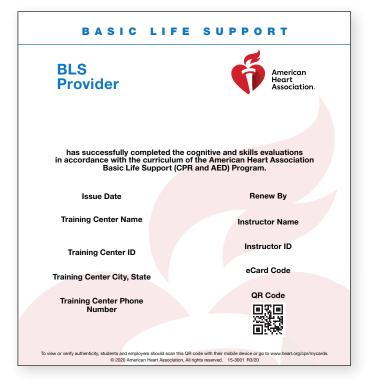
- Not valid after December 31, 2022
- Not valid for issue after December 31, 2020

# **BLS** (Basic Life Support)

### **BLS Provider**

The new BLS Provider Course replaces the BLS for Healthcare Providers and BLS for Prehospital Providers Courses. The BLS Provider Course teaches both single-rescuer and team basic life support skills for application in both in- and out-of-hospital settings. This course trains participants to promptly recognize several life-threatening emergencies, give high-quality chest compressions, deliver appropriate ventilation, and provide early use of an AED. It includes adult, child, and infant rescue techniques. Provider cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

### **Current Cards**



### **Quality Control Checkpoints**

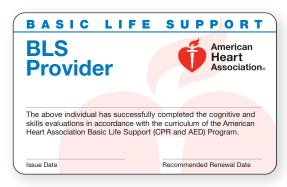
- Issue date beginning February 16, 2016
- · Valid until further notice
- Renewal date 2 years after issue, through the end of the month



15-3001 BLS Provider wallet eCard

### 15-3001 BLS Provider eCard

### **Previous Card**



15-1805 BLS Provider printed wallet card

- Not valid after **December 31, 2022**
- Not valid for issue after December 31, 2020

### **Advisor: BLS**

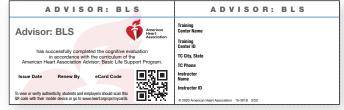
Advisor: BLS course completion cards accommodate students who pass the cognitive portion of the HeartCode® BLS Provider Course but cannot perform the physical skills of CPR. By successfully advising others how to perform CPR and use an AED, HeartCode BLS students with disabilities can receive an Advisor: BLS card. Students should check to make sure that their workplaces will accept these cards. Advisor: BLS cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

### **Current Cards**



### **Quality Control Checkpoints**

- Issue date beginning March 26, 2020
- · Valid until further notice
- Renewal date 2 years after issue, through the end of the month



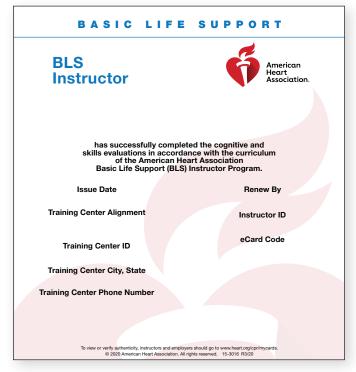
15-3018 Advisor: BLS wallet eCard

15-3018 Advisor: BLS eCard

### **BLS Instructor**

BLS Instructors teach lifesaving CPR, AED, and first aid courses for the medical and nonmedical communities. Although BLS Instructors are not required to have a medical background to teach, most instructors are in a healthcare field. BLS Instructors can teach BLS and all Heartsaver courses. Instructor cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

### **Current Cards**



15-3016 BLS Instructor eCard

### **Quality Control Checkpoints**

- Issue date beginning February 16, 2016
- · Valid until further notice
- Expiration date 2 years after issue, through the end of the month

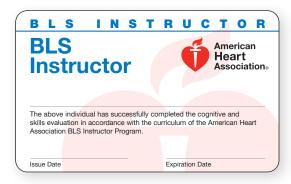
#### **Associated Materials for Instructors**

- Basic Life Support Instructor Manual
- Basic Life Support Provider Manual
- 2015 Handbook of Emergency Cardiovascular Care for Healthcare Providers
- Heartsaver First Aid CPR AED Instructor Manual
- Heartsaver Pediatric First Aid CPR AED Instructor Manual
- Heartsaver First Aid, CPR AED, First Aid CPR AED, and Pediatric First Aid CPR AED Student Workbooks



15-3016 BLS Instructor wallet eCard

### **Previous Card**



15-1804 BLS Instructor printed wallet card

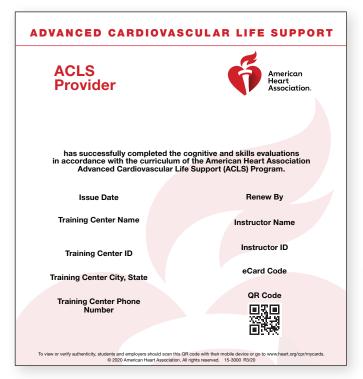
- Not valid after December 31, 2022
- Not valid for issue after December 31, 2020

# **ACLS** (Advanced Cardiovascular Life Support)

### **ACLS Provider**

The ACLS Provider Course is designed to teach providers the knowledge and skills needed to evaluate and manage cardiovascular emergencies, stroke, and respiratory arrest. Provider cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

### **Current Cards**



### **Quality Control Checkpoints**

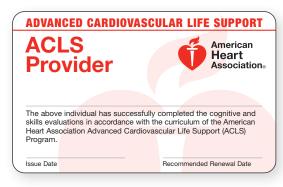
- Issue date beginning March 30, 2016
- Valid until further notice
- Renewal date 2 years after issue, through the end of the month



15-3000 ACLS Provider wallet eCard

### 15-3000 ACLS Provider eCard

### **Previous Card**



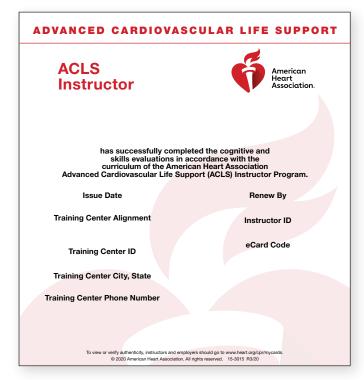
15-1803 ACLS Provider printed wallet card

- Not valid after December 31, 2022
- Not valid for issue after December 31, 2020

### **ACLS Instructor**

ACLS Instructors teach providers the knowledge and skills needed to evaluate and manage cardiovascular emergencies, stroke, and respiratory arrest. Most instructors are in the healthcare field. Instructor cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

### **Current Cards**



15-3015 ACLS Instructor eCard

### **Quality Control Checkpoints**

- Issue date beginning March 30, 2016
- · Valid until further notice
- Expiration date 2 years after issue, through the end of the month

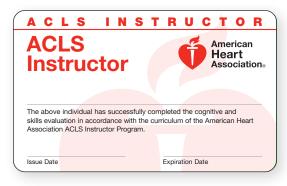
#### **Associated Materials for Instructors**

- Advanced Cardiovascular Life Support Instructor Manual
- Advanced Cardiovascular Life Support Provider Manual
- 2015 Handbook of Emergency Cardiovascular Care for Healthcare Providers



15-3015 ACLS Instructor wallet eCard

### **Previous Card**



15-1802 ACLS Instructor printed wallet card

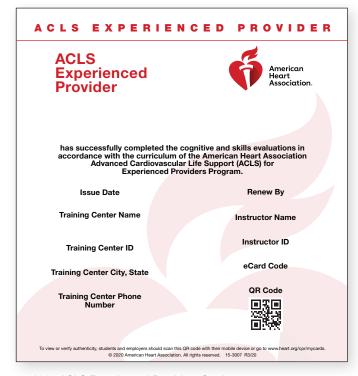
- Not valid after December 31, 2022
- Not valid for issue after December 31, 2020

# **ACLS EP** (ACLS for Experienced Providers)

# **ACLS Experienced Provider**

The ACLS for Experienced Providers Course is designed for seasoned ACLS providers who wish to renew their provider status. The course provides a stimulus for expert clinicians and scientists to identify and discuss resuscitation in special circumstances. Provider cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

### **Current Cards**



15-3007 ACLS Experienced Provider eCard

### **Quality Control Checkpoints**

- Issue date beginning June 7, 2017
- · Valid until further notice
- Renewal date 2 years after issue, through the end of the month



15-3007 ACLS Experienced Provider wallet eCard

### **Previous Card**



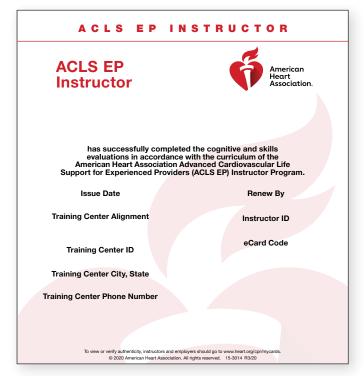
**15-1801** ACLS Experienced Provider printed wallet card

- Not valid after December 31, 2022
- Not valid for issue after December 31, 2020

### **ACLS EP Instructor**

ACLS for Experienced Providers (EP) Instructors teach seasoned ACLS providers who wish to renew their provider status. ACLS EP Instructors can teach both the ACLS and ACLS EP Provider Courses. Instructor cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

### **Current Cards**



15-3014 ACLS EP Instructor eCard

### **Quality Control Checkpoints**

- Issue date beginning June 7, 2017
- · Valid until further notice
- Expiration date 2 years after issue, through the end of the month

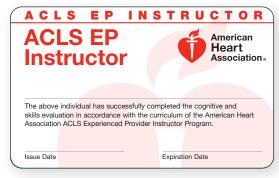
#### **Associated Materials for Instructors**

- ACLS for Experienced Providers DVD Set, which includes ACLS for Experienced Providers Instructor Manual
- ACLS for Experienced Providers Manual and Resource Text
- Advanced Cardiovascular Life Support Instructor Manual
- Advanced Cardiovascular Life Support Provider Manual
- 2015 Handbook of Emergency Cardiovascular Care for Healthcare Providers



15-3014 ACLS EP Instructor wallet eCard

### **Previous Card**



15-1800 ACLS EP Instructor printed wallet card

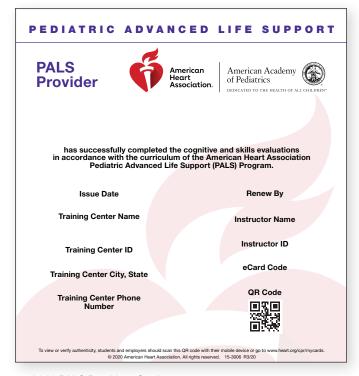
- Not valid after December 31, 2022
- Not valid for issue after December 31, 2020

# PALS (Pediatric Advanced Life Support)

### **PALS Provider**

The PALS Provider Course teaches students how to recognize infants and children at risk of cardiopulmonary arrest, provides students with strategies for preventing cardiopulmonary arrest in infants and children, and teaches how to perform the cognitive and psychomotor skills for resuscitating and stabilizing infants and children in respiratory failure, shock, or cardiopulmonary arrest. Provider cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

### **Current Cards**



**Quality Control Checkpoints** 

- Issue date beginning October 6, 2016
- · Valid until further notice
- Renewal date 2 years after issue, through the end of the month



15-3006 PALS Provider wallet eCard

### 15-3006 PALS Provider eCard

### **Previous Card**



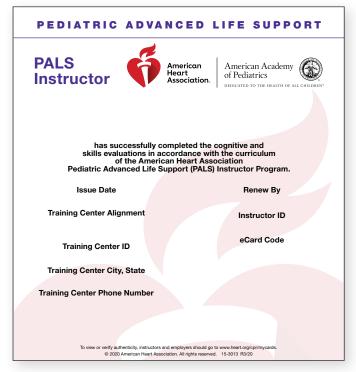
15-1807 PALS Provider printed wallet card

- Not valid after December 31, 2022
- Not valid for issue after December 31, 2020

### **PALS Instructor**

PALS Instructors teach students how to recognize infants and children at risk of cardiopulmonary arrest, provides students with strategies for preventing cardiopulmonary arrest in infants and children, and teaches how to perform the cognitive and psychomotor skills for resuscitating and stabilizing infants and children in respiratory failure, shock, or cardiopulmonary arrest. PALS Instructors can teach both the PALS and PEARS Provider Courses. Instructor cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

### **Current Cards**



15-3013 PALS Instructor eCard

### **Quality Control Checkpoints**

- Issue date beginning October 6, 2016
- · Valid until further notice
- Expiration date 2 years after issue, through the end of the month

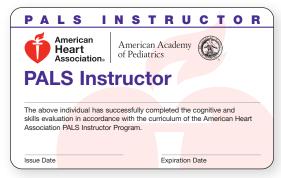
### **Associated Materials for Instructors**

- Pediatric Advanced Life Support Instructor Manual
- Pediatric Advanced Life Support Provider Manual
- Pediatric Emergency Assessment, Recognition, and Stabilization Instructor Manual
- Pediatric Emergency Assessment, Recognition, and Stabilization Provider Manual
- 2015 Handbook of Emergency Cardiovascular Care for Healthcare Providers



15-3013 PALS Instructor wallet eCard

### **Previous Card**



15-1806 PALS Instructor printed wallet card

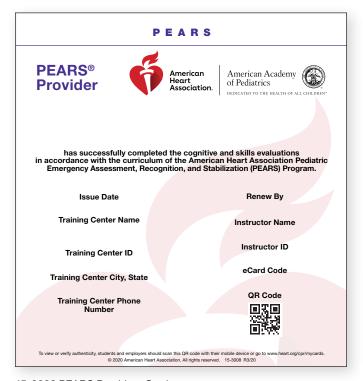
- Not valid after December 31, 2022
- Not valid for issue after December 31, 2020

# PEARS® (Pediatric Emergency Assessment, Recognition, and Stabilization)

### **PEARS Provider**

The PEARS Provider Course is designed to help basic pediatric healthcare providers develop the knowledge and skills for emergency assessment and treatment of seriously ill infants and children. Provider cards are exclusively available to authorized TCs for issuance in accordance with AHA policy.

### **Current Cards**



Quality Control Checkpoints

- Issue date beginning August 29, 2017
- Valid until further notice
- Renewal date 2 years after issue, through the end of the month



15-3008 PEARS Provider wallet eCard

### 15-3008 PEARS Provider eCard

### **Previous Card**



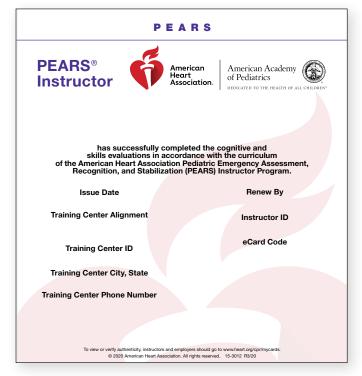
15-1809 PEARS Provider printed wallet card

- Not valid after December 31, 2022
- Not valid for issue after December 31, 2020

### **PEARS Instructor**

PEARS Instructors teach students the basic pediatric knowledge and skills for emergency assessment and treatment of seriously ill infants and children. Instructor cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

### **Current Cards**



15-3012 PEARS Instructor eCard

### **Quality Control Checkpoints**

- Issue date beginning August 29, 2017
- · Valid until further notice
- Expiration date 2 years after issue, through the end of the month

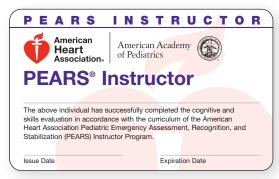
#### **Associated Materials for Instructors**

- Pediatric Emergency Assessment, Recognition, and Stabilization Instructor Manual
- Pediatric Emergency Assessment, Recognition, and Stabilization Provider Manual
- 2015 Handbook of Emergency Cardiovascular Care for Healthcare Providers



15-3012 PEARS Instructor wallet eCard

### **Previous Card**



15-1808 PEARS Instructor printed wallet card

- Not valid after **December 31, 2022**
- Not valid for issue after December 31, 2020

# RQI® ecredentials (Resuscitation Quality Improvement®)

RQI eCredentials are issued as part of the AHA's RQI 2020 Program. RQI eCredentials have a unique design that represents the gold standard of quality for learners who have verified competence through active and ongoing participation in RQI 2020.

The AHA's Resuscitation Quality Improvement (RQI) Program delivers quarterly CPR skill and resuscitation learning activities to support mastery of high-quality CPR skills through the use of feedback-driven, deliberate practice.

Since RQI is recognized by the AHA as the gold standard, learners who possess a valid RQI eCredential may claim a traditional two-year AHA eCard for the curriculum that they are verified in. *Example:* A learner with a valid RQI BLS Healthcare Provider eCredential may request and be provided a 2-year AHA BLS Provider eCard (fee applies).

The RQI Responder Program has been developed to assist in the continuous improvement of Hands-Only CPR skills provided by ancillary and support staff at RQI hospitals. This program is designed to prepare hospital employees not directly involved in patient care to respond effectively and efficiently to a cardiac arrest. The program combines cognitive learning tools and CPR manikin skills practice in a time-efficient, high-impact course.

### **RQI eCredential Layout**

- General: RQI eCredentials are issued as part of RQI 2020 for RQI Responder, RQI BLS, RQI ALS, and RQI PALS.
   RQI eCredentials can be easily recognized by the "American Heart Association RQI Verified" gold seal in the top left corner.
- **Dates:** The "valid until" date and the "Date of last activity" on the RQI eCredential will update each calendar quarter when a learner completes assigned activities.
- Verification: RQI eCredentials can be verified at www.heart.org/RQIVerify.

### **RQI eCredential Cards**



15-3234 RQI Responder (Hands-Only CPR) eCard



15-3236 RQI BLS Healthcare Provider eCard

# RQI eCredentials



15-3235 RQI ALS Healthcare Provider eCard



15-3233 RQI PALS Healthcare Provider eCard

RQI Telecommunicator (RQI-T) is a low-dose, high-frequency, blended-learning quality improvement program designed to improve public safety telecommunicators' competency and performance in the delivery of telephone CPR (T-CPR). Each quarter, public safety telecommunicators must successfully complete an assigned cognitive learning and simulation exercise, demonstrating the ability to meet performance standards for rapidly recognizing cardiac arrest and initiating T-CPR instructions to maintain eCredentials.



15-3423 RQI for Telecommunicators eCard

# **RQI** eCards

The American Heart Association's Resuscitation Quality Improvement (RQI) Program is exclusively available to actively employed healthcare providers for continuous demonstration of CPR skills. RQI provider eCards are issued quarterly.

Individuals who possess a valid **RQI BLS Provider**, **RQI ACLS Provider**, or **RQI PALS Provider** eCard have demonstrated, and continue to demonstrate, the equivalent requirements for completion of AHA healthcare provider courses.

Questions or concerns about the validity of an RQI Provider eCard should be addressed to RQIQuestions@heart.org.

### **RQI eCard Layout**

- General: RQI eCards are issued as part of RQI BLS, RQI ACLS, and RQI PALS programs.
- **Dates:** The date the card was last updated appears as the 2-digit month, 2-digit day, and 2-digit year. The date the card expires appears as the 2-digit month and 2-digit year, 2 years from the last updated date. eCards are valid through the end of the month.
- eCard Code and QR Code: RQI eCards feature an eCard Code and a QR Code that link back to the individual student.
- **Verification:** RQI eCards can be verified by scanning the QR Code or entering the eCard Code from the student's eCard at cpr.heart.org/RQIverify.

### **RQI BLS**

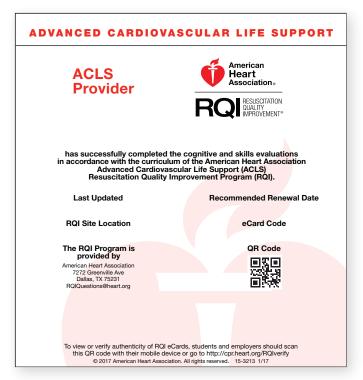




15-3212 RQI BLS Provider eCard

15-3212 RQI BLS Provider wallet eCard

### **RQI ACLS**



ADVANCED CARDIOVASCULAR LIFE SUPPORT

ACLS
Provider

American
Pearl
Association
The above individual has successfully completed the cognitive and skills excluded a successfully completed the cognitive and skills excluded a successfully completed the support (Act I)
The above individual has successfully completed the cognitive and skills excluded to act I act

15-3213 RQI ACLS Provider eCard

15-3213 RQI ACLS Provider wallet eCard

### **RQI PALS**





15-3214 RQI PALS Provider eCard

15-3214 RQI PALS Provider wallet eCard

# HeartCode Complete eCards

# HeartCode® Complete eCards

**General:** HeartCode eCards are issued as part of HeartCode Complete BLS, HeartCode Complete ACLS, and HeartCode Complete PALS programs. HeartCode Complete eCards will be provided to students after they finish both the cognitive portion and the skills assessment by using either a voice-assisted manikin system or a simulation station.

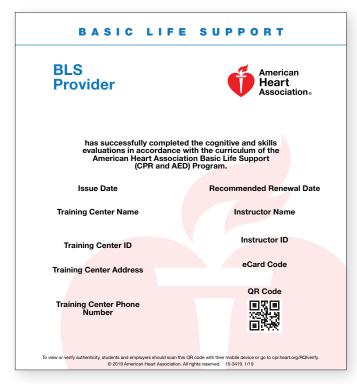
HeartCode Complete eCards earned by using the voice-assisted manikins will list the Training Center as Laerdal Medical Corp. and the instructor name as HeartCode Admin.

**Dates:** The date the card was issued appears as a 2-digit month, 2-digit day, and 4-digit year. The date of recommended renewal appears as a 2-digit month and 4-digit year, 2 years from the last day of the month in which the program was completed.

**eCard Code and QR Code:** HeartCode Complete eCards feature an eCard Code and a QR Code that link back to the individual student.

**Verification:** HeartCode Complete eCards can be verified by scanning the QR Code or entering the eCard Code at <a href="mailto:cpr.heart.org/RQlverify">cpr.heart.org/RQlverify</a>.

# **HeartCode Complete BLS**



15-3419 HeartCode Complete eCard

# International eCards

The AHA has a large and growing training network outside the United States. In some locations, the AHA has translated or cobranded course cards. These cards are equivalent to standard AHA course cards; all course objectives and materials remain the same worldwide. All translated eCards are adapted from the English international course eCards.

### Accessing eCard Profiles

Students who are issued eCards have the benefit of self-service and can access their eCard Profile any time at <a href="https://www.CPRverify.org">www.CPRverify.org</a>.

If you have not created your profile, select "New to CPRverify? Sign up." and fill out the form. After you sign up, log in to your profile, select "Add Course," and enter your Verification Code Number to add to your profile. Once you provide course feedback, your eCard will be accessible under your "My Courses and Feedback" tab.

For information on replacing international cards, contact <a href="mailto:CPRverify@heart.org">CPRverify@heart.org</a>.

### Heartsaver





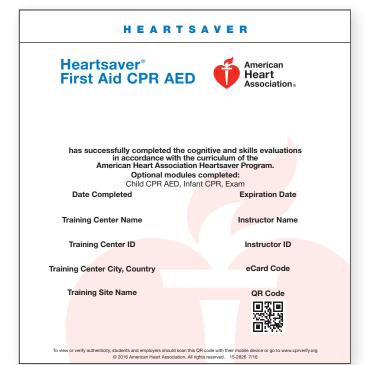


15-2833 Heartsaver CPR AED wallet eCard

# International eCards



15-2832 Heartsaver First Aid eCard



15-2826 Heartsaver First Aid CPR AED eCard



15-2832 Heartsaver First Aid wallet eCard



15-2826 Heartsaver First Aid CPR AED wallet eCard



15-2855 Heartsaver Pediatric First Aid CPR AED eCard



15-2822 Heartsaver Instructor eCard

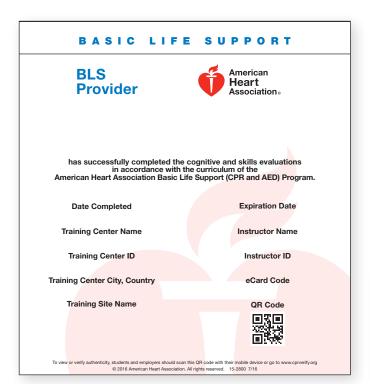


15-2855 Heartsaver Pediatric First Aid CPR AED wallet eCard

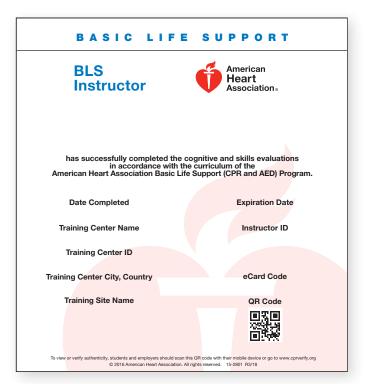


15-2822 Heartsaver Instructor wallet eCard

### **BLS**



15-2800 BLS Provider eCard



15-2801 BLS Instructor eCard

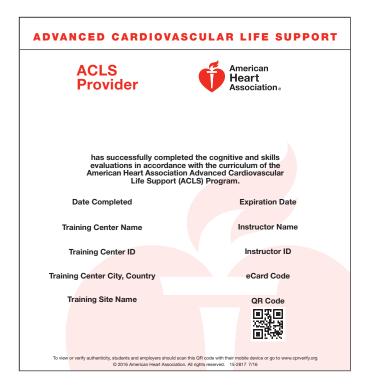


15-2800 BLS Provider wallet eCard

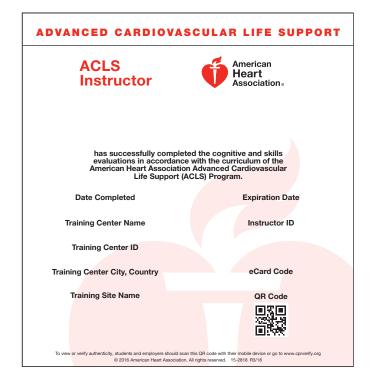


15-2801 BLS Instructor wallet eCard

### **ACLS**



15-2817 ACLS Provider eCard



15-2818 ACLS Instructor eCard

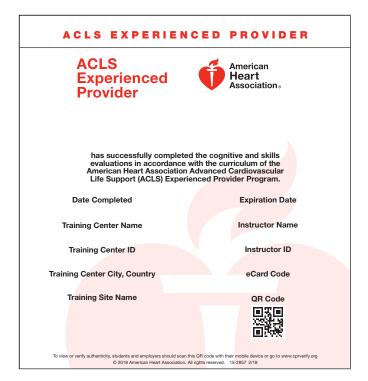


15-2817 ACLS Provider wallet eCard



15-2818 ACLS Instructor wallet eCard

### **ACLS EP**



15-2857 ACLS Experienced Provider eCard



15-2856 ACLS EP Instructor eCard

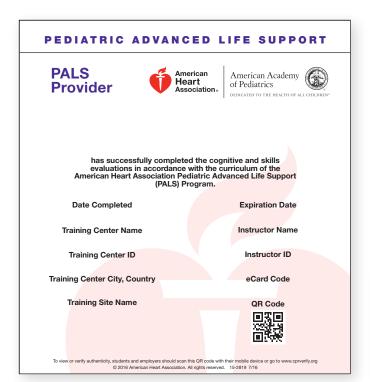


15-2857 ACLS Experienced Provider wallet eCard

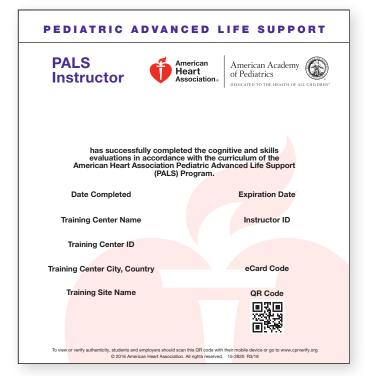


15-2856 ACLS EP Instructor wallet eCard

### **PALS**



15-2819 PALS Provider eCard



15-2820 PALS Instructor eCard



15-2819 PALS Provider wallet eCard

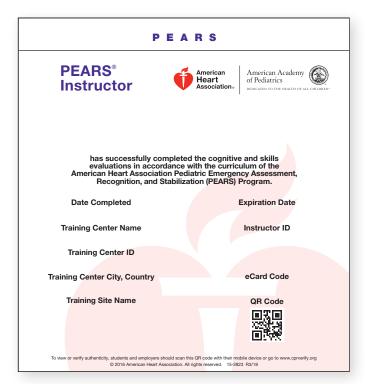


15-2820 PALS Instructor wallet eCard

#### **PEARS**



15-2824 PEARS Provider eCard



15-2823 PEARS Instructor eCard



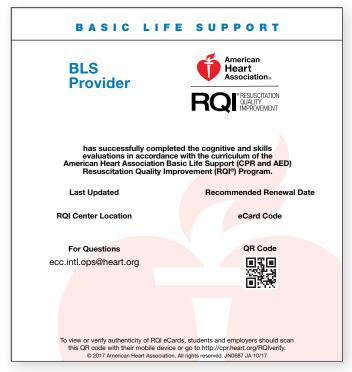
15-2824 PEARS Provider wallet eCard



15-2823 PEARS Instructor wallet eCard

### **RQI BLS**

The international RQI BLS Provider eCard is also translated in Japanese and simplified Chinese.



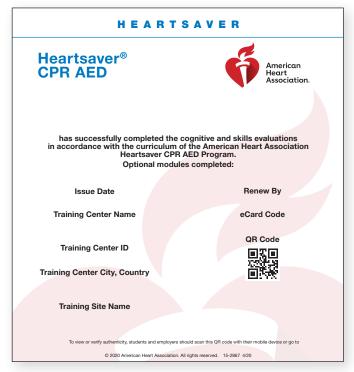


International RQI BLS Provider eCard

International RQI BLS Provider wallet eCard

### European

In May 2020, AHA ITCs in the European Union (EU) began transitioning to the Laerdal LLP system for issuing eCards instead of CPRverify. These cards are adapted from the standard international course eCards and have been translated into multiple regional languages. (See page 56 for available eCard translations.)



15-2867 European Heartsaver CPR AED eCard



15-2866 European Heartsaver First Aid eCard



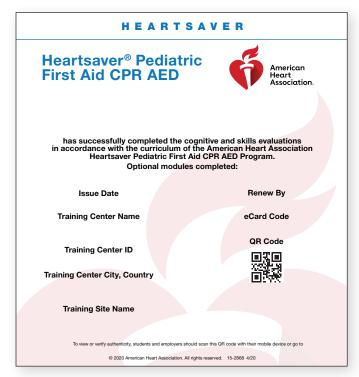
15-2867 European Heartsaver CPR AED wallet eCard



15-2866 European Heartsaver First Aid wallet eCard



15-2865 European Heartsaver First Aid CPR AED eCard



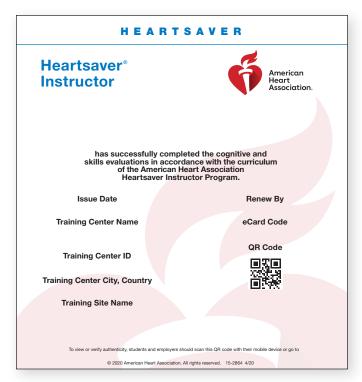
15-2868 European Heartsaver Pediatric First Aid CPR AED eCard



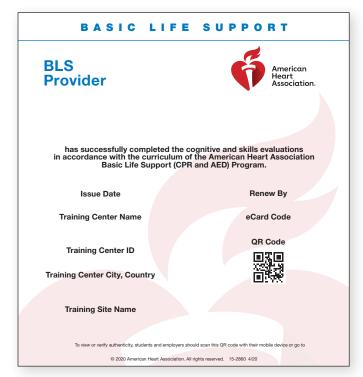
15-2865 European Heartsaver First Aid CPR AED wallet eCard



15-2868 European Heartsaver Pediatric First Aid CPR AED wallet eCard



15-2864 European Heartsaver Instructor eCard



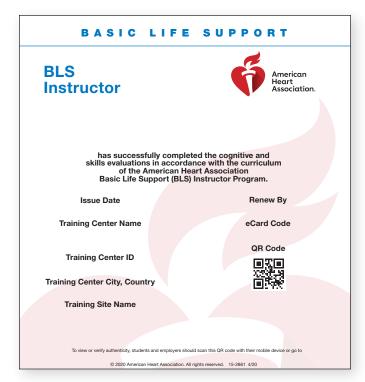
15-2860 European BLS Provider eCard



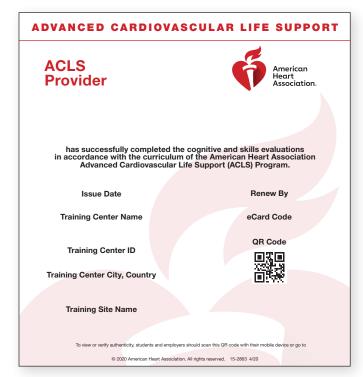
15-2864 European Heartsaver Instructor wallet eCard



15-2860 European BLS Provider wallet eCard



15-2861 European BLS Instructor eCard



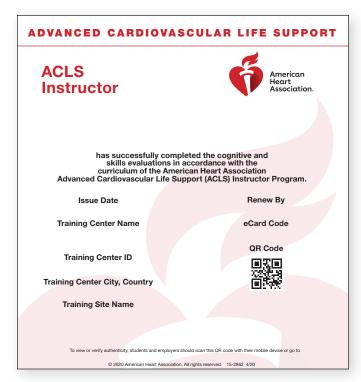
15-2863 European ACLS Provider eCard



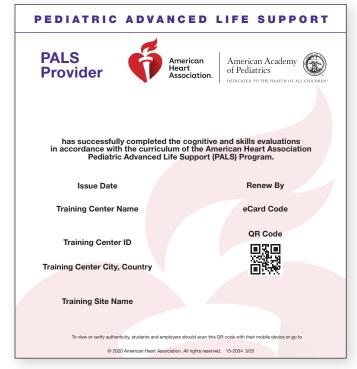
15-2861 European BLS Instructor wallet eCard



15-2863 European ACLS Provider wallet eCard



15-2862 European ACLS Instructor eCard



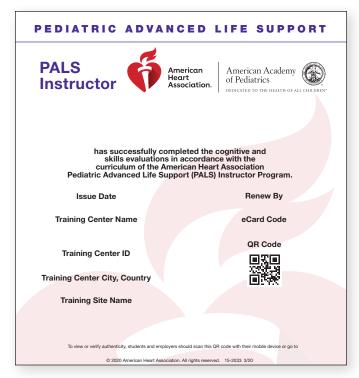
15-2034 European PALS Provider eCard



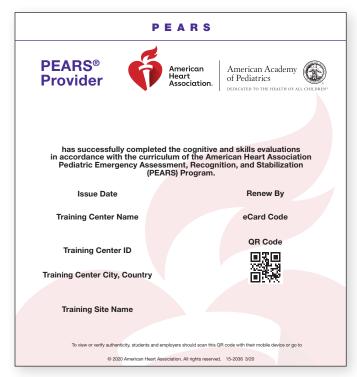
15-2862 European ACLS Instructor wallet eCard



15-2034 European PALS Provider wallet eCard



15-2033 European PALS Instructor eCard



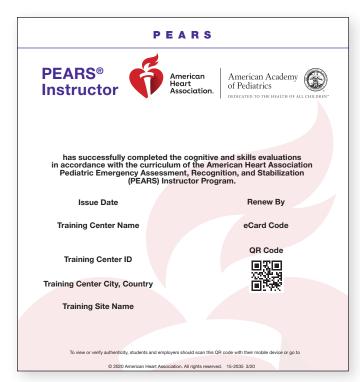
15-2036 European PEARS Provider eCard



15-2033 European PALS Instructor wallet eCard



15-2036 European PEARS Provider wallet eCard



15-2035 European PEARS Instructor eCard



15-2035 European PEARS Instructor wallet eCard

#### **Irish Heart Foundation**

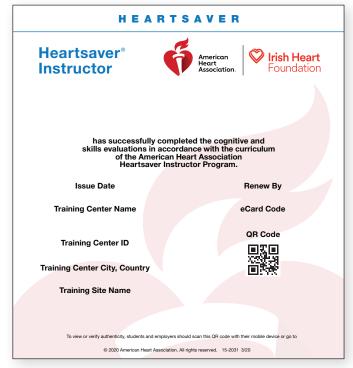
The Irish Heart Foundation (IHF) conducts AHA training within the Republic of Ireland, and cobranded eCards are issued for the Heartsaver, BLS, ACLS, and ACLS EP provider and instructor courses. See the International Course eCards in the Course Card Index.



15-2032 IHF Heartsaver CPR AED eCard



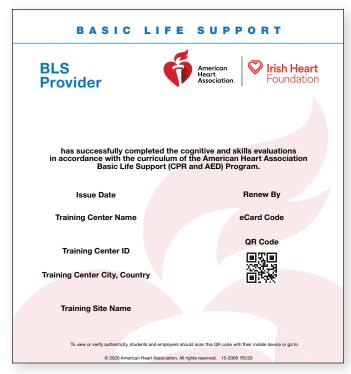
15-2032 IHF Heartsaver CPR AED wallet eCard



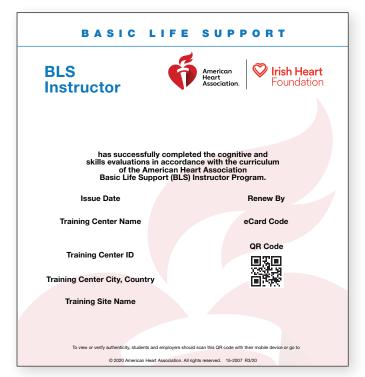
15-2031 IHF Heartsaver Instructor eCard



15-2031 IHF Heartsaver Instructor wallet eCard



15-2006 IHF BLS Provider eCard



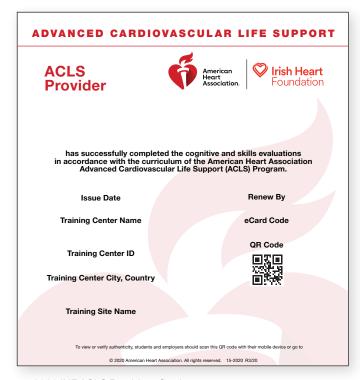
15-2007 IHF BLS Instructor eCard



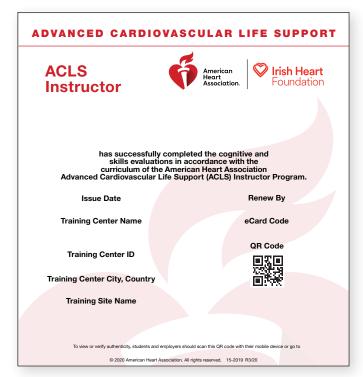
15-2006 IHF BLS Provider wallet eCard



15-2007 IHF BLS Instructor wallet eCard



15-2020 IHF ACLS Provider eCard



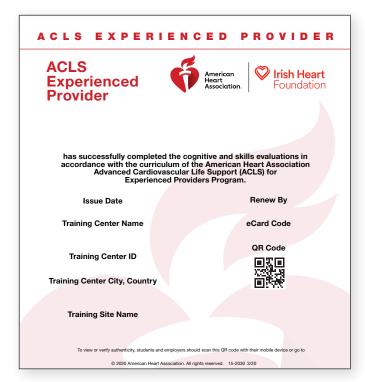
15-2019 IHF ACLS Instructor eCard



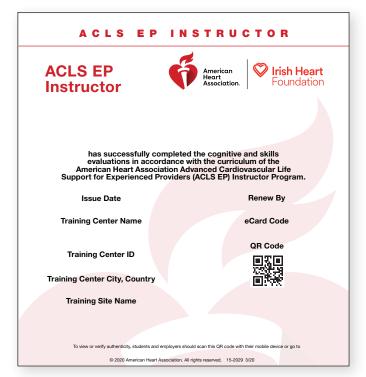
15-2020 IHF ACLS Provider wallet eCard



15-2019 IHF ACLS Instructor wallet eCard



15-2030 IHF ACLS Experienced Provider eCard



15-2029 IHF ACLS EP Instructor eCard



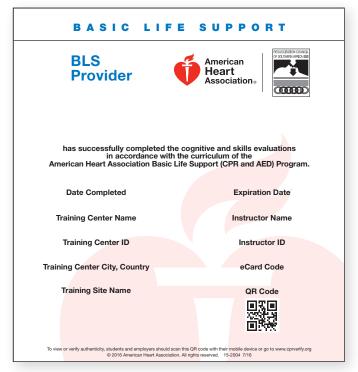
15-2030 IHF ACLS Experienced Provider wallet eCard



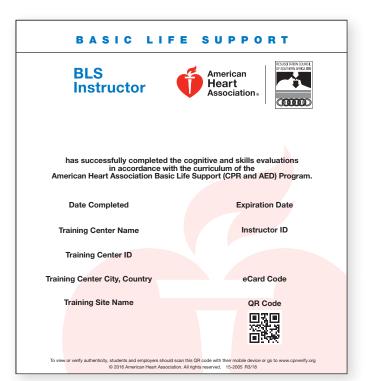
15-2029 IHF ACLS EP Instructor wallet eCard

### **Resuscitation Council of Southern Africa**

The Resuscitation Council of Southern Africa (RCSA) issues cards in the countries where it conducts AHA training. Other International TCs in southern Africa may issue these eCards or the standard AHA course eCards. For a full list of RCSA cobranded eCards, see the International Course eCards in the Course Card Index.



15-2004 RCSA BLS Provider eCard



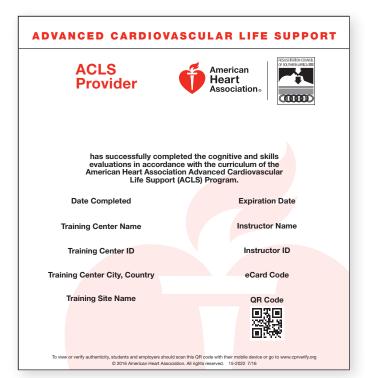
15-2005 RCSA BLS Instructor eCard



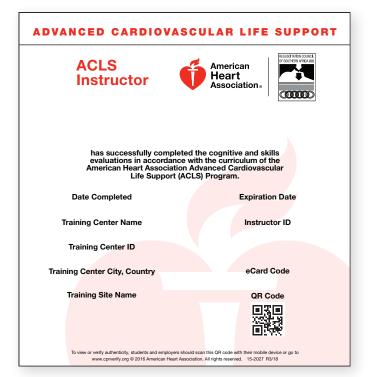
15-2004 RCSA BLS Provider wallet eCard



15-2005 RCSA BLS Instructor wallet eCard



15-2022 RCSA ACLS Provider eCard



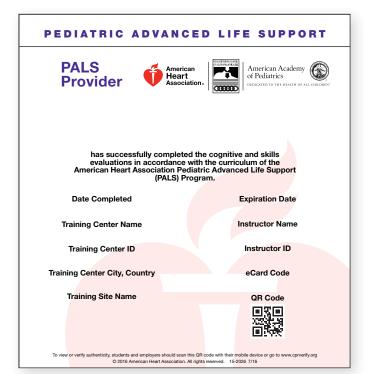
15-2027 RCSA ACLS Instructor eCard



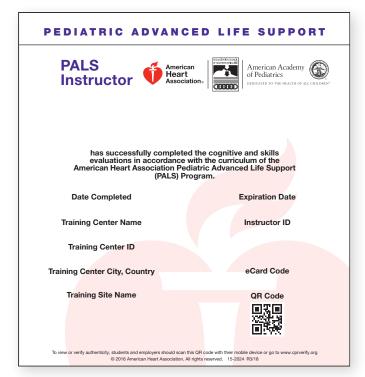
15-2022 RCSA ACLS Provider wallet eCard



15-2027 RCSA ACLS Instructor wallet eCard



15-2026 RCSA PALS Provider eCard



15-2024 RCSA PALS Instructor eCard



15-2026 RCSA PALS Provider wallet eCard

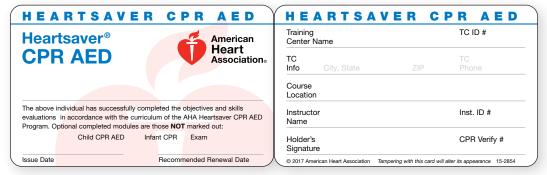


15-2024 RCSA PALS Instructor wallet eCard

### International Printed Cards

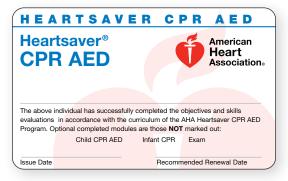
### **International Printed Cards**

International printed cards are similar to eCards but do not have QR codes. Printed cards can be verified by going to <a href="www.CPRverify.org">www.CPRverify.org</a> and entering the student's unique CPR Verify # from the back of the card.



Sample printed card with CPR Verify # on the back

### **International English**



15-2854 International Heartsaver CPR AED printed card



15-2853 International Heartsaver First Aid printed card



15-2852 International Heartsaver First Aid CPR AED printed card



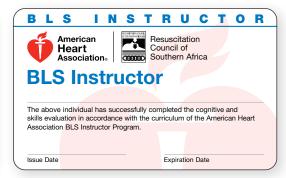
**15-2851** International Heartsaver Pediatric First Aid CPR AED printed card

### International Printed Cards

#### **Resuscitation Council of Southern Africa**

The RCSA issues cards in the countries where it conducts AHA training. Other International TCs in southern Africa may issue this card or the standard AHA course card. For a full list of RCSA cobranded cards, see the International Printed Course Cards in the Course Card Index at the end of this guide.





Sample RCSA Provider printed card

Sample RCSA Instructor printed card

### **Heart and Stroke Foundation of Canada**

The Heart and Stroke Foundation of Canada (HSFC) works closely with AHA ECC Programs. The HSFC provider card is recognized by the AHA and can be used for admission to an AHA provider update course in the same discipline. The HSFC instructor card is recognized by AHA TCs in the same way as an instructor card issued by any AHA TC.





HSFC provider cards are silver.



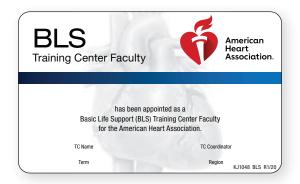
HSFC instructor cards are gold.



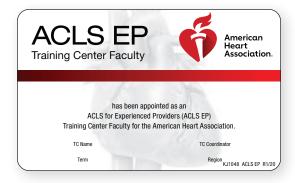
### Training Center Faculty

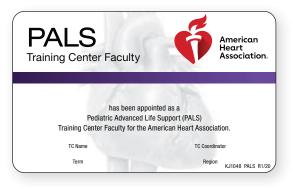
### **Training Center Faculty**

Training Center Faculty (TCF) members are appointed by their respective TCs. TCF members are responsible for quality assurance and are the educational leadership for their respective courses within their TC network. TCCs can work with TSCs to identify appropriate TCFs for a large TS. TCCs are responsible for listing and updating TCFs by discipline in the Instructor Network. TCFs will have access to tools and materials on the IN. TCF members: Conduct instructor courses, monitor new and renewing instructors, and conduct updates for the TC's instructors. The TCF card and certificate are not an acceptable substitute for an instructor card and do not verify instructor status. The TCF certificate/card template that TCs use when appointing TCF members in their respective disciplines is accessible on the Instructor Network to TCCs only. The TCF document is set up to autopopulate the card template at the bottom of the certificate. You will only need to complete the certificate portion and then print and place it in the instructor's record. You may issue the auto-populated card to the TCF.









TCF certificate, card, and template are available only to TCCs, through the AHA Instructor Network.

#### **Quality Control Checkpoints**

- Valid until further notice
- Name of the appointing TC
- Term of an appointment is 2 years
- First and last name of the TCC
- Name of region

#### **Important Reminders**

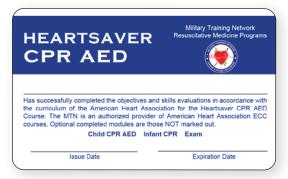
- TCF cards are not a replacement for AHA Instructor cards.
   If an instructor is appointed as a TCF by the TCC, he or she is to be issued a current instructor card, and it must be kept in the TC's records.
- The designation of TCF is not transferable to other TCs.

## Military Training Network

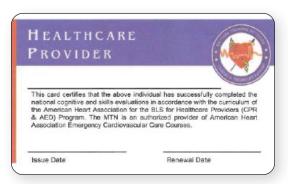
### Military Training Network (United States Only)

Effective November 1, 2018, the American Heart Association is no longer issuing cards with the Military Training Network (MTN).

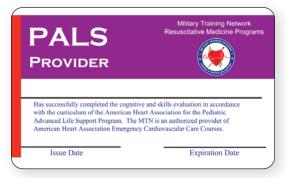
- Heartsaver CPR AED, BLS Provider, and Healthcare Provider cards expire December 31, 2020.
- ACLS, PALS, and PEARS Provider cards expire March 31, 2021.
- These cards are recognized within the Department of Defense.
- Heartsaver, BLS, ACLS, and PALS Instructor cards have expired.



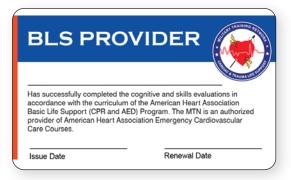
Heartsaver CPR AED card (Expires December 31, 2020)



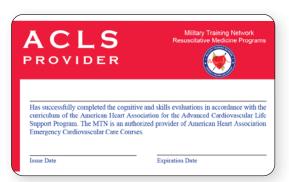
Healthcare Provider card (Expires December 31, 2020)



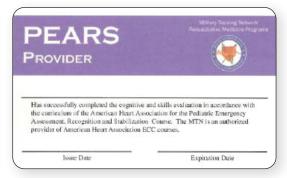
PALS Provider card (Expires March 31, 2021)



BLS Provider card (Expires December 31, 2020)



ACLS Provider card (Expires March 31, 2021)



PEARS Provider card (Expires March 31, 2021)

### **Card Index**

### **United States Course Cards**

Below is a list of the United States eCards, printed course cards, and corresponding product codes.

Only current AHA Training Centers may order course cards.

	Cu	Current		Previous	
Course	eCard	Printed Card	eCard	Printed Card	
Heartsaver					
Heartsaver CPR AED	15-3004	15-1810 15-1817			
Heartsaver First Aid	15-3005	15-1811 15-1816			
Heartsaver First Aid CPR AED	15-3002	15-1812 15-1818			
Heartsaver Pediatric First Aid CPR AED	15-3003	15-1813 15-1815			
Heartsaver for K-12 Schools	15-3011	15-1819			
Heartsaver Instructor	15-3017			15-1814	
BLS					
BLS Provider	15-3001			15-1805	
Advisor: BLS	15-3018				
BLS Instructor	15-3016			15-1804	
ACLS and ACLS EP					
ACLS Provider	15-3000			15-1803	
ACLS Instructor	15-3015			15-1802	
ACLS Experienced Provider	15-3007			15-1801	
ACLS EP Instructor	15-3014			15-1800	
PALS and PEARS					
PALS Provider	15-3006			15-1807	
PALS Instructor	15-3013			15-1806	
PEARS Provider	15-3008			15-1809	
PEARS Instructor	15-3012			15-1808	
RQI Partners					
RQI Responder	15-3234				
RQI for Telecommunicators	15-3423				
RQI BLS Healthcare Provider	15-3236		15-3212		
RQI ALS Healthcare Provider	15-3235		15-3213		
RQI PALS Healthcare Provider	15-3233		15-3214		

### **International Course eCards**

Below is a list of the international course eCards, and corresponding product codes.

Only current AHA Training Centers may order course cards.

Course	eCard			
International				
Heartsaver CPR AED	15-2833			
Heartsaver First Aid	15-2832			
Heartsaver First Aid CPR AED	15-2826			
Heartsaver Pediatric First Aid CPR AED	15-2855			
Heartsaver Instructor	15-2822			
BLS Provider	15-2800			
BLS Instructor	15-2801			
ACLS Provider	15-2817			
ACLS Instructor	15-2818			
ACLS Experienced Provider	15-2857			
ACLS EP Instructor	15-2856			
PALS Provider	15-2819			
PALS Instructor	15-2820			
PEARS Provider	15-2824			
PEARS Instructor	15-2823			
European				
Heartsaver CPR AED	15-2867			
Heartsaver First Aid	15-2866			
Heartsaver First Aid CPR AED	15-2865			
Heartsaver Pediatric First Aid CPR AED	15-2868			
Heartsaver Instructor	15-2864			
BLS Provider	15-2860			
BLS Instructor	15-2861			
ACLS Provider	15-2863			
ACLS Instructor	15-2862			

Course	eCard			
European (continued)				
ACLS Experienced Provider	15-2870			
ACLS EP Instructor	15-2869			
PALS Provider	15-2034			
PALS Instructor	15-2033			
PEARS Provider	15-2036			
PEARS Instructor	15-2035			
Irish Heart Foundation				
Heartsaver CPR AED	15-2032			
Heartsaver Instructor	15-2031			
BLS Provider	15-2006			
BLS Instructor	15-2007			
ACLS Provider	15-2020			
ACLS Instructor	15-2019			
ACLS Experienced Provider	15-2030			
ACLS EP Instructor	15-2029			
Resuscitation Council of Southern Africa				
BLS Provider	15-2004			
BLS Instructor	15-2005			
ACLS Provider	15-2022			
ACLS Instructor	15-2027			
PALS Provider	15-2026			
PALS Instructor	15-2024			

# Card Index

International eCards are available in the following languages for both provider and instructor courses.

Language	Heartsaver	BLS	ACLS	ACLS EP	PALS	PEARS
International English	X	X	X	X	X	Х
Chinese (Simplified)	Х	Х	Х			
German		Х	Х			
Italian		Х	Х			
Japanese	X	X	X		Х	Х
Korean		Х				
Polish		X	X			
Portuguese	Х	Х	Х		Х	
Spanish	X	X	X		X	

### **International Printed Course Cards**

Below is a list of the international printed course cards, and corresponding product codes.

Only current AHA Training Centers may order course cards.

Course	Printed Card			
International				
Heartsaver CPR AED	15-2854			
Heartsaver First Aid	15-2853			
Heartsaver First Aid CPR AED	15-2852			
Heartsaver Pediatric First Aid CPR AED	15-2851			
Resuscitation Council of Southern Africa				
BLS Provider	15-2000			
BLS Instructor	15-2001			
ACLS Provider	15-2012			
ACLS Instructor	15-2011			
PALS Provider	15-2025			
PALS Instructor	15-2023			

For more information on American Heart Association lifesaving courses and programs contact us:

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To view purchase options, visit:

www.heart.org/purchaseoptions

