

WILL AHA eLEARNING DELIVERY WORK WITHIN MY ORGANIZATION?

DELIVERY METHODS FOR AHA ELEARNING

- I am ready to implement eLearning, but I don't understand my distribution options. How will this impact the way we deliver and manage training?
- The first step to getting an answer is to talk to your IT or HR departments to see if you have an in-house Learning Management System (LMS) and if so, to find out which vendor. We can help you identify the best way to get set up; we even offer a course assignment and management administrative tool called the Training Central™ that will make assigning courses to and communicating with your students seamless. The goal is for your AHA eLearning to work along with your organization's existing training, HR, and compliance platform, if you already have that relationship set up.
- What is an LMS? How do I find out if we have one? How can I determine if my IT department can support this?
- An LMS is a software solution that organizations use to manage employee training, records, and other HR and education functions. To find out if you have one, ask your IT or HR departments. If your organization is already using an LMS, you will be able to use your LMS to deliver AHA courses and track student progress.







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MANAGING THE eLEARNING PROCESS

- Does our legal department have to sign a Master Service Agreement? What is the contracting process?
- Purchasing eLearning and blended learning courses is no different from how your account currently orders textbooks and classroom materials; you would still purchase AHA materials, just through a different delivery channel. It would be handled the same way you currently conduct purchasing, either through your department or a purchasing department.
- Once eLearning is implemented, how easy is it to maintain?
- Once your organization gets into a rhythm of offering eLearning and blended courses, it is easy to maintain. Your AHA Account Specialist is always available to answer any questions, and the team is always working on new functionalities to keep both the course and the management piece (assigning, communication with students, etc.) as easy as possible.

- What technical support is available for AHA eLearning?
- There are multiple levels of support for AHA eLearning. Depending on your delivery method and the issue, this will be some combination of your LMS provider, AHA support, and/or your own IT team.
- What resources are available to assist with change management and internal adoption? Are resources available to educate, market, and remind students of due dates? How do I market eLearning? Can I put a link to AHA on my website?
- Yes, for all eLearning implementation methodologies you will be provided with various marketing collateral like product announcements, available demo videos, course catalog information, etc. On the admin side of your eLearning course management, you can communicate with students based on their training status.



Ready to try eLearning in your organization?

Review the eLearning checkpoints resource to get some <u>ideas</u> on the types of questions to ask internally.



