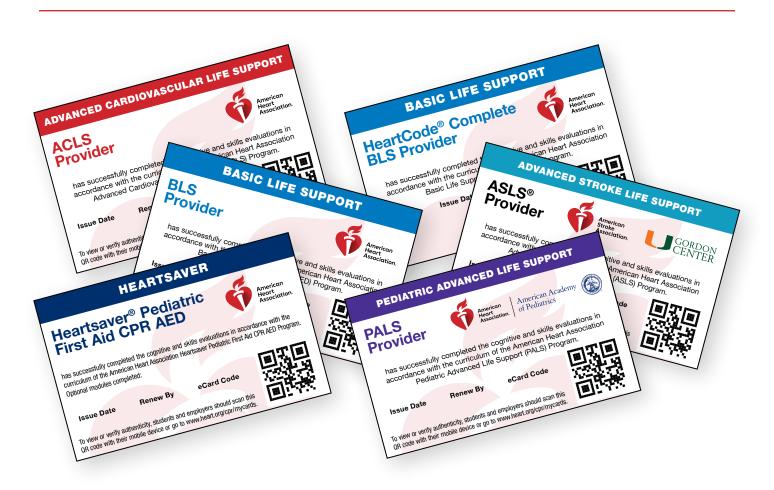


Emergency Cardiovascular Care

Course Card Reference Guide



October 2023

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Preface

The Emergency Cardiovascular Care Course Card Reference Guide is a quality control tool to be used with American Heart Association (AHA) course cards. It is not a policy document. The Course Card Reference Guide provides a means to ensure that AHA course completion cards are valid.

AHA Emergency Cardiovascular Care (ECC) course cards are described throughout this Guide. This Guide includes samples of available cards for each discipline. Quality Control Checkpoints aid the user by providing the date the card was introduced, the date the card was withdrawn from use, and how long the card is recognized.

Course cards are available only to authorized Training Centers (TCs) with a confidential security code issued by AHA National Center ECC Programs. Each student who successfully completes an AHA ECC credentialed course must be issued the appropriate course card, which bears an AHA logo. The TC conducting the course is responsible for card issuance and security through its instructors and Training Sites. Each TC must document how it maintains card security and accountability. Duplicate course cards are managed by the TC issuing the original card.

HeartCode® Complete and RQI® eCredential course cards are issued by the American Heart Association through RQI Partners and are noted later in the guide.

For clarification on issues addressed in this Guide or to verify the status of the TC that issued a card, please contact the AHA Customer Support Center at 1-877-242-4277.

Introduction

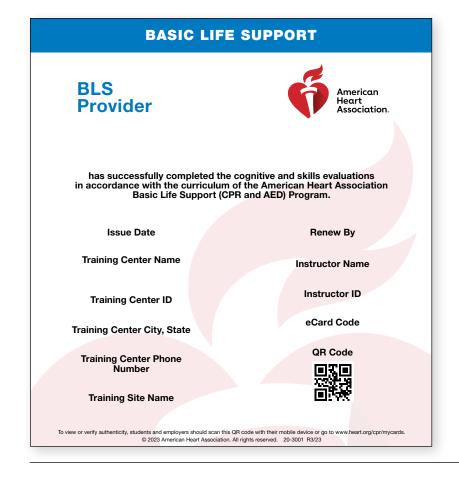
The completion cards and eCredential cards issued for the courses use criteria and materials from the 2020 AHA Guidelines for Cardiopulmonary Resuscitation and Emergency Cardiovascular Care. The current cards include

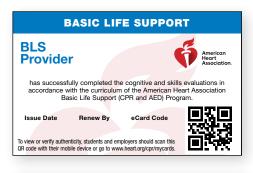
- Heartsaver® CPR AED, Heartsaver First Aid, Heartsaver First Aid CPR AED, Heartsaver Pediatric First Aid
 CPR AED, Heartsaver for K-12 Schools, and Heartsaver Instructor
- BLS Provider, Advisor: BLS, eCredential RQI BLS Healthcare Provider, and BLS Instructor
- · ACLS Provider, eCredential RQI ALS Healthcare Provider, and ACLS Instructor
- ACLS Experienced Provider and ACLS EP Instructor
- ASLS® Provider and ASLS Instructor
- PALS Provider, eCredential RQI PALS Healthcare Provider, and PALS Instructor
- PEARS® Provider and PEARS Instructor
- eCredential RQI[®] Responder (Hands-Only CPR) and eCredential RQI Telecommunicator CPR

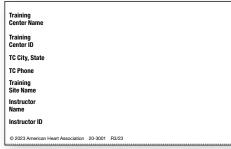
eCards

The eCards are valid course completion cards and can be presented to employers as proof of successful completion of an AHA course. The eCards are issued by authorized Training Centers and are valid for 2 years through the end of the month.

Students may print eCards in a certificate-size or wallet-size format, as shown below, or may present them as an image on a mobile device. We encourage all employers and licensing entities to validate eCards as described below.







AHA eCards (certificate and wallet size)

eCard Layout

- **General:** All information on the eCard is digitally populated from the information entered by the Training Center Coordinator (TCC) or Instructor.
- Training Site Name: May 2023, a new field was added for Training Site Name, and will be filled in where applicable.
- Branding: eCards feature the official AHA logo.
- Copyright: All cards have a copyright notice.
- **Dates:** The issue date appears as the 2-digit month and day and 4-digit year. The renew by date appears as the 2-digit month and 4-digit year, and is valid for 2 years through the end of the month from issue.
- **eCard code:** The eCard code is printed on the card. The format of the code is the last 2 digits of the year the eCard was issued, followed by a 3-digit course code and a 7-digit random number. This code may be used by students or employers to access and verify eCards at www.heart.org/cpr/mycards.
- Modules: For Heartsaver cards, the optional modules completed are listed.
- **QR code:** eCards feature a QR code, which can be scanned with a mobile device to view the eCard. Instructor cards issued in the U.S. do not include a QR code.
- Verification: eCards include the website address where students and employers can view or verify eCards.

Security and Validation

eCards are more secure than printed cards. A 3-point verification by the TCC, instructor, and student is required to issue and claim eCards. eCard information is populated electronically by the TCC or instructor and can only be altered by the TCC.

Using the eCards Code, employers can easily verify eCards at www.heart.org/cpr/mycards to prove issuance by a valid TC and instructor aligned with that TC.

Accessing eCard Profiles

Students who are issued eCards have the benefit of self-service and can access their eCard Profile any time at www.heart.org/cpr/mycards.

To log into the eCard Profile, the student simply enters his or her First Name, Last Name, and Email Address (must be the email address the student used to claim the eCard). Or the student can log in by entering the eCard Code found on the eCard. The student will be prompted to enter the security answer created when he or she initially claimed the eCard.

See Lost your AHA Completion Card? for information on replacing an eCard.

Printed Cards

The AHA requires that course cards have information that is complete and legible. It is required that all paper cards be stamped, typed, or computer printed to reduce the risk of cards being altered. It is permissible for only the front of the card to be legibly handwritten (student name, issue date, and recommended renewal date). The handwritten information must be printed in blue or black ink. All information on the back of the card must be stamped, typed, or computer printed. The content of AHA course cards cannot be altered in any way.

Printed Card Layout

Front of Card

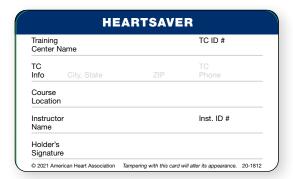
- The course name is preprinted on the card.
- Indicate the student's name (eg, first name, middle initial, and last name).
- Heartsaver course completion cards also feature an area on the front of the card listing optional modules for the course.
 AHA Instructors are to strike through the optional modules not completed.
- Indicate the issue date as a 2-digit month and day, and 4-digit year. For cards issued by International Training Centers using CPRverify, the date will follow the standard international format of 2-digit day, abbreviated month, and 4-digit year.
- Indicate the renew by/expiration date, 2 years from the issue date (2-digit month and 4-digit year. For cards issued by International Training Centers using CPRverify, the date will show the month, spelled out, and the 4-digit year. The card is valid through the end of the month.

Back of Card

All of the following items are required unless otherwise noted:

- Indicate the name of the TC.
- Indicate the TC's AHA identification number.
- Indicate the TC's address and contact information.
- Indicate the location of the course. Provide a general description of where the course was conducted.
 Note: The Heartsaver for K-12 Schools card uses "School Name" instead of "Course Location."
- Indicate the Instructor ID number.
- All information on the back of the card must be stamped, typed, or computer printed. It cannot be handwritten.
- On provider cards, indicate the Director's/Instructor's AHA Instructor Network identification number.
- On instructor cards, indicate the **receiving** instructor's AHA Instructor Network identification number. The instructor identification number should be for the *person whose name is on the front of the card.*
- The person who has completed the course must sign his or her name in black or blue ink. A missing signature does not invalidate the card.





Course Card Tip Sheets and Templates

Only TCCs can access course card tip sheets and templates on the AHA Instructor Network website at www.ahainstructornetwork.org. To use the card templates, you will need Adobe Acrobat Reader, which can be downloaded, for free, from Adobe's website at get.adobe.com/reader/.

Each package of course cards comes with a tip sheet, and printed on the back is a practice sheet. Make extra copies of the practice sheet to test the alignment of the template before printing on the course cards.

Security Features

- *Card layout:* Each sheet of cards is formatted for printing both sides at the same time. The completed card can be peeled from the sheet and folded to form a 3³/₈ × 2¹/₈-inch card.
- Copyright: All cards have a copyright notice.
- *Highlighted personalization:* The cards have highlighted areas for the name, issue date, and renewal date. Tampering with these areas will alter the appearance of the card.
- *Microprint:* All cards use security microprinting for the information lines. For example, the microprint on the Heartsaver First Aid CPR AED card is "HEARTSAVERFIRSTAIDCPRAED" (Figure 1).
- Viewing microprint: The microprint can be viewed with a loupe or magnifying glass, such as that in Figure 2.

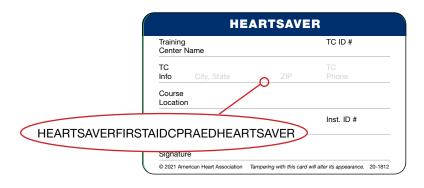




Figure 1. Security microprint.

Figure 2. A loupe or a magnifying glass can be used to view the security microprint.

Duplication/Replacement of Lost Cards

It is the responsibility of the TC to issue a duplicate card if a card is lost, is mutilated, or otherwise becomes unusable. All requests for duplicate or replacement cards must be submitted directly to the TCC who issued the original card. The Course Director or Lead Instructor may advise the student to contact the TC that issued the original card, or the instructor may do so. The TC may set a fee for reissuing a card.

See Lost your AHA Completion Card? for information on replacing a printed card.

Heartsaver®

Heartsaver First Aid CPR AED

Heartsaver First Aid CPR AED is a course that teaches students critical skills needed to respond to and manage a first aid, choking, or cardiac arrest emergency in the first few minutes until EMS arrives. Students learn skills such as how to treat bleeding, sprains, broken bones, shock, and other first aid emergencies. This course also teaches adult CPR and AED use. Infant and child modules are optional. Provider cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

For more specific information on the Heartsaver First Aid CPR AED cards, please refer to the *Heartsaver Course Completion Card Guide*.

Current Cards



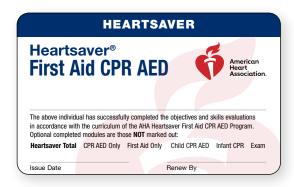
20-3002 Heartsaver First Aid CPR AED eCard

Quality Control Checkpoints

- Issue date beginning February 25, 2021
- · Valid until further notice
- Renewal date 2 years after issue, through the end of the month
- Adult CPR AED must be taught if child CPR AED or infant CPR is taught
- Optional modules are Heartsaver Total, Child CPR AED, Infant CPR, and Exam
- May 2023, Training Site Name field was added



20-3002 Heartsaver First Aid CPR AED wallet eCard



20-1812 Heartsaver First Aid CPR AED printed wallet card

Printed Wallet Card

- Beginning February 25, 2021, the Heartsaver First Aid CPR AED printed wallet card is used for all the Heartsaver courses except for Heartsaver for K-12 Schools
- Optional modules are Heartsaver Total, CPR AED Only, First Aid Only, Child CPR AED, Infant CPR, and Exam
- Strike through modules not completed
- Completed modules are unmarked and visible

Heartsaver CPR AED

Heartsaver CPR AED is a course that teaches adult CPR and automated external defibrillator (AED) use, as well as how to relieve choking in an adult. This course teaches skills with the AHA's research-proven practice-while-watching technique, which allows instructors to observe the students, provide feedback, and guide the students' learning of skills. Infant and child modules are optional. Provider cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

Current eCards



20-3004 Heartsaver CPR AED eCard

- Issue date beginning February 25, 2021
- Valid until further notice
- Renewal date 2 years after issue, through the end of the month
- Adult CPR AED must be taught if child CPR AED or infant CPR is taught
- Optional modules are Child CPR AED, Infant CPR, and Exam
- May 2023, Training Site Name field was added



20-3004 Heartsaver CPR AED wallet eCard

Heartsaver First Aid

Heartsaver First Aid is a course that teaches students critical skills to respond to and manage an emergency in the first few minutes until emergency medical services (EMS) arrives. Students learn skills such as how to treat bleeding, sprains, broken bones, shock, and other first aid emergencies. Provider cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

Current eCards



20-3005 Heartsaver First Aid eCard

- Issue date beginning February 25, 2021
- Valid until further notice
- Renewal date 2 years after issue, through the end of the month
- This course is for First Aid only and does not include CPR AED
- · Optional module is Exam
- May 2023, Training Site Name field was added



20-3005 Heartsaver First Aid wallet eCard

Heartsaver Pediatric First Aid CPR AED

Heartsaver Pediatric First Aid CPR AED is a course for the childcare industry and others requiring a credential in pediatric first aid, CPR, and AED use. Students learn how to manage illness and injuries in a child in the first few minutes until professional help arrives. The course covers first aid basics and medical, injury, and environmental emergencies along with adult CPR and AED use. Provider cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

Current eCards



20-3003 Heartsaver Pediatric First Aid CPR AED eCard

- Issue date beginning February 25, 2021
- · Valid until further notice
- Renewal date 2 years after issue, through the end of the month
- Optional modules are Heartsaver Pediatric Total, Pediatric First Aid, Child/Infant CPR AED, Adult CPR AED, Exam, and Asthma Care Video
- May 2023, Training Site Name field was added

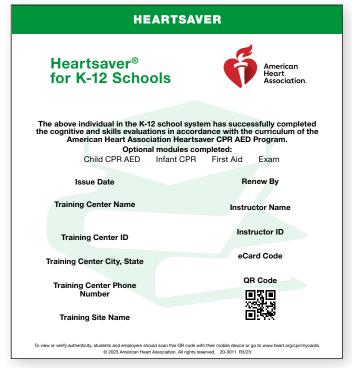


20-3003 Heartsaver Pediatric First Aid CPR AED wallet eCard

Heartsaver for K-12 Schools

Heartsaver for K-12 Schools uses the Heartsaver First Aid CPR AED Course to teach K-12 students, faculty, and staff critical skills needed to respond to and manage a cardiac arrest, choking, or first aid emergency in the first few minutes until EMS arrives. This course teaches adult CPR and AED use. Child CPR AED, infant CPR, and first aid modules are optional. Students may also learn skills such as how to treat bleeding, sprains, broken bones, shock, and other first aid emergencies. The course is presented in several modules, giving schools and AHA instructors the flexibility to teach the course over several class periods. Provider cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

Current Cards



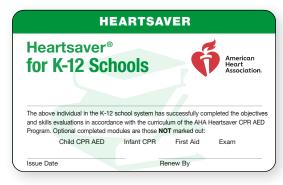
20-3011 Heartsaver for K-12 Schools eCard

Quality Control Checkpoints

- Issue date beginning February 25, 2021
- · Valid until further notice
- Renewal date 2 years after issue, through the end of the month
- Adult CPR AED must be taught if child CPR AED is taught
- Optional modules are Child CPR AED, Infant CPR, First Aid, and Exam
- May 2023, Training Site Name field was added



20-3011 Heartsaver for K-12 Schools wallet eCard



20-1819 Heartsaver for K-12 Schools printed wallet card

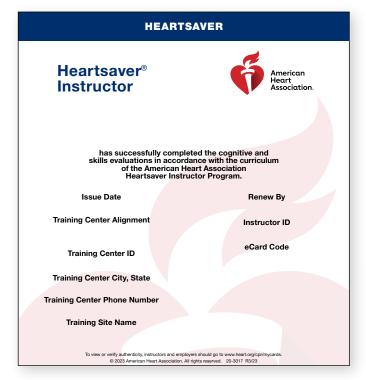
Printed Wallet Card

- Optional modules are Child CPR AED, Infant CPR, First Aid, and Exam
- Strike through modules not completed
- Completed modules are unmarked and visible

Heartsaver Instructor

Heartsaver Instructors teach lifesaving CPR, AED, and first aid courses for the nonmedical community. Heartsaver Instructors are not required to have a medical background to teach. Instructor cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

Current eCards



20-3017 Heartsaver Instructor eCard

Quality Control Checkpoints

- Issue date beginning November 18, 2020
- Valid until further notice
- Expiration date 2 years after issue, through the end of the month
- May 2023, Training Site Name field was added

Associated Materials for Instructors

- Heartsaver First Aid CPR AED, and Heartsaver Pediatric First Aid CPR AED Instructor Manuals
- Heartsaver First Aid CPR AED, CPR AED, First Aid, and Pediatric First Aid CPR AED Student Workbooks



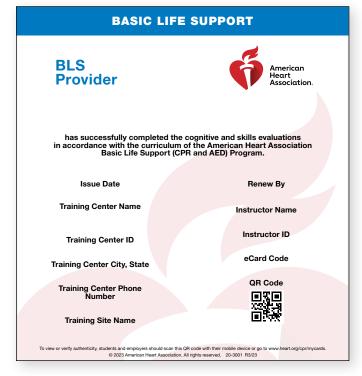
20-3017 Heartsaver Instructor wallet eCard

BLS (Basic Life Support)

BLS Provider

The new BLS Provider Course replaces the BLS for Healthcare Providers and BLS for Prehospital Providers Courses. The BLS Provider Course teaches both single-rescuer and team basic life support skills for application in both in- and out-of-hospital settings. This course trains participants to promptly recognize several life-threatening emergencies, give high-quality chest compressions, deliver appropriate ventilation, and provide early use of an AED. It includes adult, child, and infant rescue techniques. Provider cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

Current eCards



- Issue date beginning October 21, 2020
- · Valid until further notice
- Renewal date 2 years after issue, through the end of the month
- May 2023, Training Site Name field was added



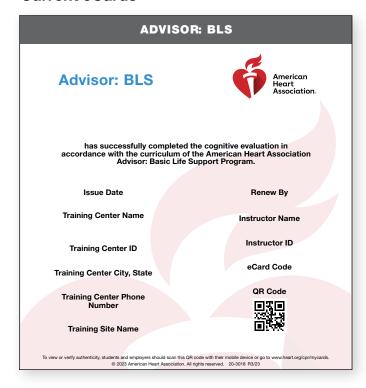
20-3001 BLS Provider eCard

20-3001 BLS Provider wallet eCard

Advisor: BLS

Advisor: BLS course completion cards accommodate students who pass the cognitive portion of the HeartCode® BLS Provider Course but cannot perform the physical skills of CPR. By successfully advising others how to perform CPR and use an AED, HeartCode BLS students with disabilities can receive an Advisor: BLS card. Students should check to make sure that their workplaces will accept these cards. Advisor: BLS cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

Current eCards



Quality Control Checkpoints

- Issue date beginning October 21, 2020
- · Valid until further notice
- Renewal date 2 years after issue, through the end of the month
- May 2023, Training Site Name field was added

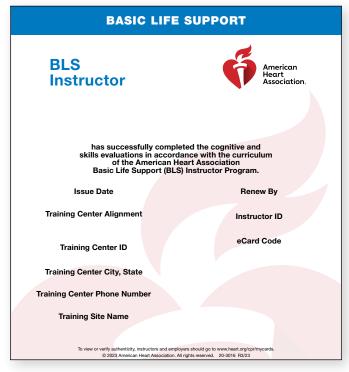


20-3018 Advisor: BLS wallet eCard

BLS Instructor

BLS Instructors teach lifesaving CPR, AED, and first aid courses for the medical and nonmedical communities. Although BLS Instructors are not required to have a medical background to teach, most instructors are in a healthcare field. BLS Instructors can teach BLS and all Heartsaver courses. Instructor cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

Current eCards



20-3016 BLS Instructor eCard

Quality Control Checkpoints

- Issue date beginning November 18, 2020
- · Valid until further notice
- Expiration date 2 years after issue, through the end of the month
- May 2023, Training Site Name field was added

Associated Materials for Instructors

- Basic Life Support Instructor Manual
- Basic Life Support Provider Manual
- 2020 Handbook of Emergency Cardiovascular Care for Healthcare Providers
- Heartsaver First Aid CPR AED, and Heartsaver Pediatric First Aid CPR AED Instructor Manuals
- Heartsaver First Aid CPR AED, CPR AED, First Aid, and Pediatric First Aid CPR AED Student Workbooks



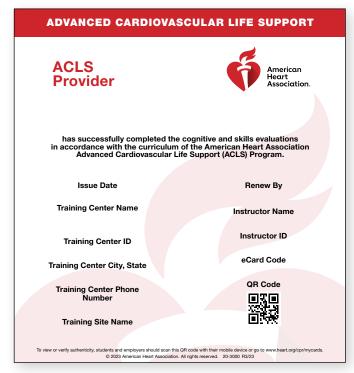
20-3016 BLS Instructor wallet eCard

ACLS (Advanced Cardiovascular Life Support)

ACLS Provider

The ACLS Provider Course is designed to teach providers the knowledge and skills needed to evaluate and manage cardiovascular emergencies, stroke, and respiratory arrest. Provider cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

Current eCards



20-3000 ACLS Provider eCard

- Issue date beginning October 21, 2020
- Valid until further notice
- Renewal date 2 years after issue, through the end of the month
- May 2023, Training Site Name field was added

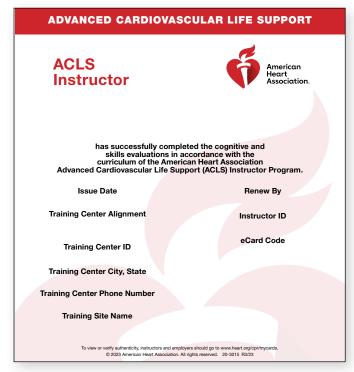


20-3000 ACLS Provider wallet eCard

ACLS Instructor

ACLS Instructors teach providers the knowledge and skills needed to evaluate and manage cardiovascular emergencies, stroke, and respiratory arrest. Most instructors are in the healthcare field. Instructor cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

Current eCards



20-3015 ACLS Instructor eCard

Quality Control Checkpoints

- Issue date beginning November 18, 2020
- · Valid until further notice
- Expiration date 2 years after issue, through the end of the month
- May 2023, Training Site Name field was added

Associated Materials for Instructors

- Advanced Cardiovascular Life Support Instructor Manual
- Advanced Cardiovascular Life Support Provider Manual
- 2020 Handbook of Emergency Cardiovascular Care for Healthcare Providers



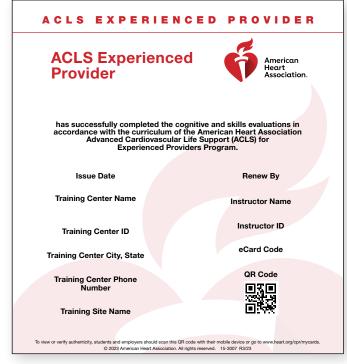
20-3015 ACLS Instructor wallet eCard

ACLS EP (ACLS for Experienced Providers)

ACLS Experienced Provider

The ACLS for Experienced Providers Course is designed for seasoned ACLS providers who wish to renew their provider status. The course provides a stimulus for expert clinicians and scientists to identify and discuss resuscitation in special circumstances. Provider cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

Current eCards



15-3007 ACLS Experienced Provider eCard

- Issue date beginning June 7, 2017
- · Valid until further notice
- Renewal date 2 years after issue, through the end of the month
- May 2023, Training Site Name field was added

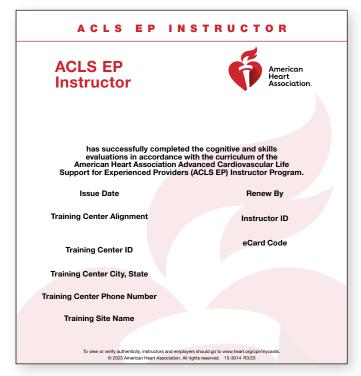


15-3007 ACLS Experienced Provider wallet eCard

ACLS EP Instructor

ACLS for Experienced Providers (EP) Instructors teach seasoned ACLS providers who wish to renew their provider status. ACLS EP Instructors can teach both the ACLS and ACLS EP Provider Courses. Instructor cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

Current eCards



15-3014 ACLS EP Instructor eCard

Quality Control Checkpoints

- Issue date beginning June 7, 2017
- · Valid until further notice
- Expiration date 2 years after issue, through the end of the month
- May 2023, Training Site Name field was added

Associated Materials for Instructors

- ACLS for Experienced Providers DVD Set, which includes ACLS for Experienced Providers Instructor Manual
- ACLS for Experienced Providers Manual and Resource Text
- Advanced Cardiovascular Life Support Instructor Manual
- Advanced Cardiovascular Life Support Provider Manual
- 2020 Handbook of Emergency Cardiovascular Care for Healthcare Providers



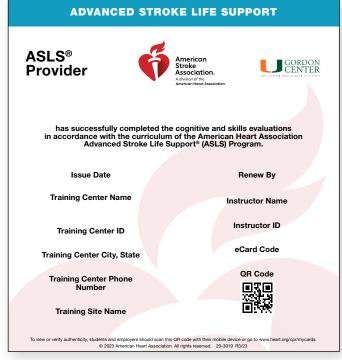
15-3014 ACLS EP Instructor wallet eCard

ASLS® (Advanced Stroke Life Support)

ASLS Provider

The ASLS Provider Course is designed to teach providers the knowledge and skills needed to evaluate and manage a stroke. Provider cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

Current eCards



20-3019 ASLS Provider eCard

- Issue date beginning June 28, 2022
- · Valid until further notice
- Renewal date 2 years after issue, through the end of the month
- Courses offered are Prehospital, In-Hospital, and Prehospital and In-Hospital
- May 2023, Training Site Name field was added

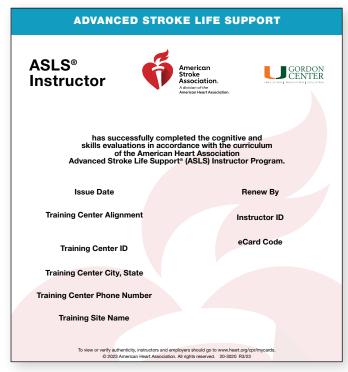


20-3019 ASLS Provider wallet eCard

ASLS Instructor

ASLS Instructors teach providers the knowledge and skills needed to evaluate and manage a stroke. Most instructors are in the healthcare field. Instructor cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

Current eCards



20-3020 ASLS Instructor eCard

Quality Control Checkpoints

- Issue date beginning June 28, 2022
- · Valid until further notice
- Expiration date 2 years after issue, through the end of the month
- Courses offered are Prehospital, In-Hospital, and Prehospital and In-Hospital
- May 2023, Training Site Name field was added

Associated Materials for Instructors

- Advanced Stroke Life Support Provider Manual
- Advanced Stroke Life Support Instructor Manual
- Advanced Stroke Life Support Course Videos



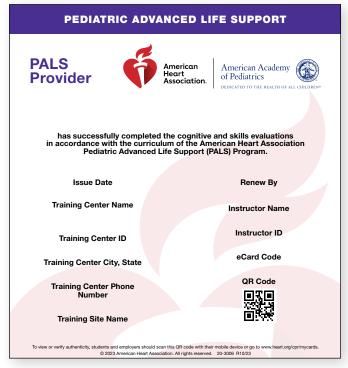
20-3020 ASLS Instructor wallet eCard

PALS (Pediatric Advanced Life Support)

PALS Provider

The PALS Provider Course teaches students how to recognize infants and children at risk of cardiopulmonary arrest, provides students with strategies for preventing cardiopulmonary arrest in infants and children, and teaches how to perform the cognitive and psychomotor skills for resuscitating and stabilizing infants and children in respiratory failure, shock, or cardiopulmonary arrest. Provider cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

Current eCards



20-3006 PALS Provider eCard

- Issue date beginning October 21, 2020
- · Valid until further notice
- Renewal date 2 years after issue, through the end of the month
- May 2023, Training Site Name field was added

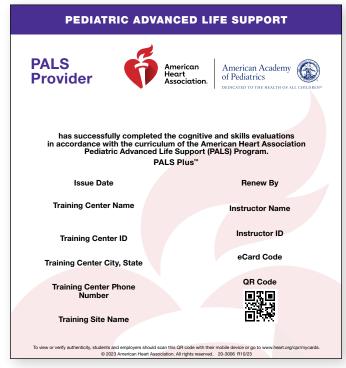


20-3006 PALS Provider wallet eCard

PALS Plus™ Provider

The PALS Plus Course is a pediatric advanced life support (PALS) course for more experienced pediatric healthcare providers seeking advanced educational content. The full course includes an online portion consisting of HeartCode PALS Online and the student's choice selection of at least 6 of the 9 PALS Plus Advanced Modules, combined with a HeartCode PALS skills session with an Instructor. Upon successful completion of the hands-on skills session, PALS Plus students receive a PALS Provider eCard with the special designation of "PALS Plus™" to indicate that they have completed the advanced modules as well as meeting all course completion requirements for a standard PALS Provider card.

Current eCards



20-3006 PALS Provider eCard

Quality Control Checkpoints

- Issue date beginning October 10, 2023
- · Valid until further notice
- Renewal date 2 years after issue, through the end of the month
- An optional PALS Plus[™] field was added to indicate when a student has completed the PALS Plus curriculum as opposed to the standard PALS curriculum.
- May 2023, Training Site Name field was added

Associated Materials for Training Center Coordinators

- Learners with a valid PALS Provider eCard who complete at least 6 of the individual PALS Plus modules before the card expires may request that a PALS Plus designation be added to their card by presenting their certificates of completion for the 6 advanced modules to their Training Center. The Training Center must be the same one that issued the student's current PALS Provider card. The updated PALS Provider eCard with the PALS Plus designation will have the same Renew By date as the current card.
- Only TCCs or TCAs can update the current eCard to PALS Plus.
- This option will be available only through October 2025.

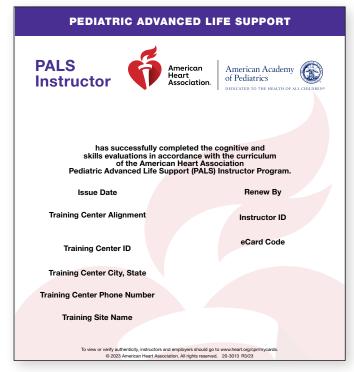


20-3006 PALS Provider wallet eCard

PALS Instructor

PALS Instructors teach students how to recognize infants and children at risk of cardiopulmonary arrest, provides students with strategies for preventing cardiopulmonary arrest in infants and children, and teaches how to perform the cognitive and psychomotor skills for resuscitating and stabilizing infants and children in respiratory failure, shock, or cardiopulmonary arrest. PALS Instructors can teach both the PALS and PEARS Provider Courses. Instructor cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

Current eCards



20-3013 PALS Instructor eCard

Quality Control Checkpoints

- Issue date beginning November 18, 2020
- Valid until further notice
- Expiration date 2 years after issue, through the end of the month
- May 2023, Training Site Name field was added

Associated Materials for Instructors

- Pediatric Advanced Life Support Instructor Manual
- Pediatric Advanced Life Support Provider Manual
- Pediatric Emergency Assessment, Recognition, and Stabilization Instructor Manual
- Pediatric Emergency Assessment, Recognition, and Stabilization Provider Manual
- 2020 Handbook of Emergency Cardiovascular Care for Healthcare Providers



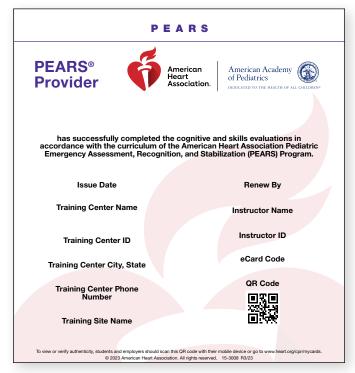
20-3013 PALS Instructor wallet eCard

PEARS® (Pediatric Emergency Assessment, Recognition, and Stabilization)

PEARS Provider

The PEARS Provider Course is designed to help basic pediatric healthcare providers develop the knowledge and skills for emergency assessment and treatment of seriously ill infants and children. Provider cards are exclusively available to authorized TCs for issuance in accordance with AHA policy.

Current eCards



15-3008 PEARS Provider eCard

- Issue date beginning August 29, 2017
- Valid until further notice
- Renewal date 2 years after issue, through the end of the month
- May 2023, Training Site Name field was added

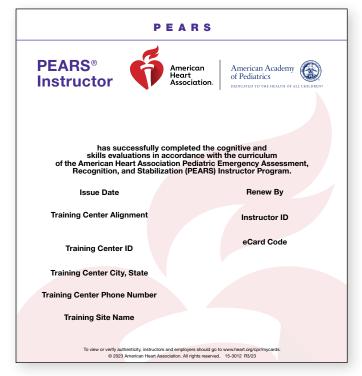


15-3008 PEARS Provider wallet eCard

PEARS Instructor

PEARS Instructors teach students the basic pediatric knowledge and skills for emergency assessment and treatment of seriously ill infants and children. Instructor cards are available exclusively to authorized TCs for issuance in accordance with AHA policy.

Current eCards



15-3012 PEARS Instructor eCard

Quality Control Checkpoints

- Issue date beginning August 29, 2017
- · Valid until further notice
- Expiration date 2 years after issue, through the end of the month
- May 2023, Training Site Name field was added

Associated Materials for Instructors

- Pediatric Emergency Assessment, Recognition, and Stabilization Instructor Manual
- Pediatric Emergency Assessment, Recognition, and Stabilization Provider Manual
- 2020 Handbook of Emergency Cardiovascular Care for Healthcare Providers



15-3012 PEARS Instructor wallet eCard

HeartCode Complete

HeartCode® Complete

General: HeartCode Complete eCards are issued by the American Heart Association through RQI Partners as part of HeartCode Complete BLS, HeartCode Complete ACLS, and HeartCode Complete PALS programs. HeartCode Complete eCards will be provided to students after they finish both the cognitive portion and the skills assessment by using a simulation station.

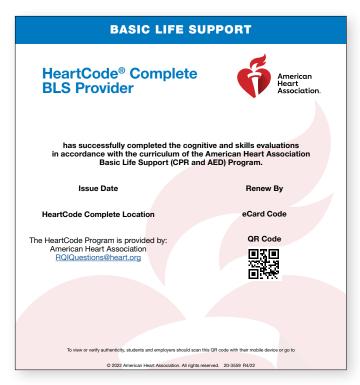
HeartCode Complete eCards are earned by using a simulation station, and will list a HeartCode Site Location and the American Heart Association as the issuer.

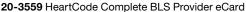
HeartCode Complete eCards are also translated in Chinese (simplified), German, Italian, Japanese, Portuguese, and Spanish.

Dates: The date the card was issued appears as a 2-digit month, 2-digit day, and 4-digit year. The date of recommended renewal appears as a 2-digit month and 4-digit year, 2 years from the last day of the month in which the program was completed.

eCard Code and QR Code: HeartCode Complete eCards feature an eCard Code and a QR Code that link back to the individual student.

Verification: HeartCode Complete eCards can be verified by scanning the QR Code or entering the eCard Code at https://certificates.rgi1stop.com/certificates/us/verify_certificates.

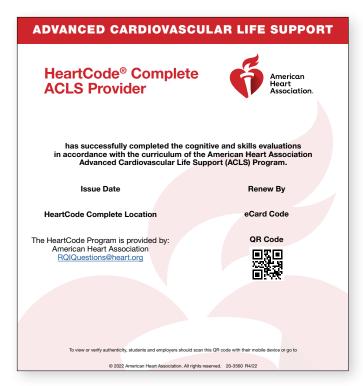




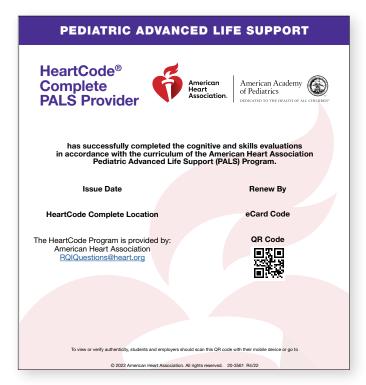


20-3559 HeartCode Complete BLS Provider wallet eCard

HeartCode Complete



20-3560 HeartCode Complete ACLS Provider eCard



20-3561 HeartCode Complete PALS Provider eCard



20-3560 HeartCode Complete ACLS Provider wallet eCard



20-3561 HeartCode Complete PALS Provider wallet eCard

RQI® ecredentials (Resuscitation Quality Improvement®)

RQI eCredentials are issued as part of the AHA's RQI 2025 Program. RQI eCredentials have a unique design that represents the gold standard of quality for learners who have verified competence through active and ongoing participation in RQI 2025.

The AHA's Resuscitation Quality Improvement (RQI) Program delivers quarterly CPR skill and resuscitation learning activities to support mastery of high-quality CPR skills through the use of feedback-driven, deliberate practice.

Since RQI is recognized by the AHA as the gold standard, learners who possess a valid RQI eCredential may claim a traditional two-year AHA eCard for the curriculum that they are verified in. *Example:* A learner with a valid RQI BLS Healthcare Provider eCredential may request and be provided a 2-year AHA BLS Provider eCard (fee applies).

The RQI Responder Program has been developed to assist in the continuous improvement of Hands-Only CPR skills provided by ancillary and support staff at RQI hospitals. This program is designed to prepare hospital employees not directly involved in patient care to respond effectively and efficiently to a cardiac arrest. The program combines cognitive learning tools and CPR manikin skills practice in a time-efficient, high-impact course.

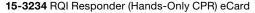
RQI eCredentials are also translated in Chinese (simplified), German, Japanese, Portuguese, and Spanish.

RQI eCredential Layout

- *General:* RQI eCredentials are issued as part of RQI 2025 for RQI Responder, RQI BLS, RQI ALS, and RQI PALS. RQI eCredentials can be easily recognized by the "American Heart Association RQI Verified" gold seal in the top left corner.
- **Dates:** The "valid until" date and the "Date of last activity" on the RQI eCredential will update each calendar quarter when a learner completes assigned activities.
- Verification: RQI eCredentials can be verified by the regional URL printed on the eCredential.

RQI eCredential Cards







15-3236 RQI BLS Healthcare Provider eCard

RQI eCredentials



15-3235 RQI ALS Healthcare Provider eCard



15-3233 RQI PALS Healthcare Provider eCard

RQI Telecommunicator CPR (RQI-T CPR) is a low-dose, high-frequency, blended-learning quality improvement program designed to improve public safety telecommunicators' competency and performance in the delivery of telephone CPR (T-CPR). Each quarter, public safety telecommunicators must demonstrate T-CPR competency by successfully demonstrating the ability to meet cognitive and skills performance standards to maintain eCredentials.

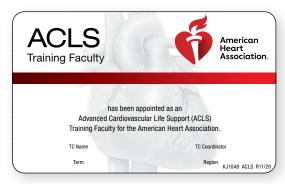


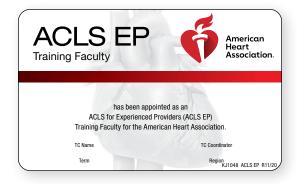
15-3423 RQI Telecommunicator CPR eCard

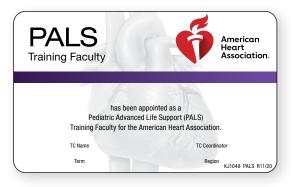
Training Faculty

Training Center Faculty (TF) members are appointed by their respective TCs. TF members are responsible for quality assurance and are the educational leadership for their respective courses within their TC network. TCCs can work with TSCs to identify appropriate TCFs for a large TS. TCCs are responsible for listing and updating TFs by discipline in the Instructor Network. TCFs will have access to tools and materials on the IN. TF members: Conduct instructor courses, monitor new and renewing instructors, and conduct updates for the TC's instructors. The TF card and certificate are not an acceptable substitute for an instructor card and do not verify instructor status. The TF certificate/card template that TCs use when appointing TF members in their respective disciplines is accessible on the Instructor Network to TCCs only. The TF document is set up to autopopulate the card template at the bottom of the certificate. You will only need to complete the certificate portion and then print and place it in the instructor's record. You may issue the auto-populated card to the TF.









TF certificate, card, and template are available only to TCCs, through the AHA Instructor Network.

Quality Control Checkpoints

- Valid until further notice
- · Name of the appointing TC
- Term of an appointment is 2 years
- First and last name of the TCC
- · Name of region

Important Reminders

- TF cards are not a replacement for AHA Instructor cards.
 If an instructor is appointed as a TF by the TCC, he or she is to be issued a current instructor card, and it must be kept in the TC's records.
- The designation of TF is not transferable to other TCs.

The AHA has a large and growing training network outside the United States. In some locations, the AHA has translated or cobranded course cards. These cards are equivalent to standard AHA course cards; all course objectives and materials remain the same worldwide. All translated eCards are adapted from the English international course eCards.

Accessing eCard Profiles

Students outside of the European Union who are issued eCards have the benefit of self-service and can access their eCard Profile any time at https://ecards.heart.org/international.

To log into the eCard Profile, the student simply enters his or her First Name, Last Name, and Email Address (must be the email address the student used to claim the eCard). Or the student can log in by entering the eCard Code found on the eCard. The student will be prompted to enter the security answer created when he or she initially claimed the eCard.

For information on replacing international cards, contact CPRverify@heart.org.

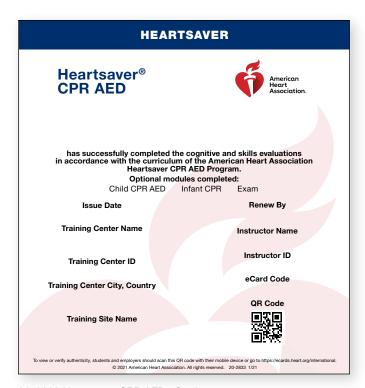
International



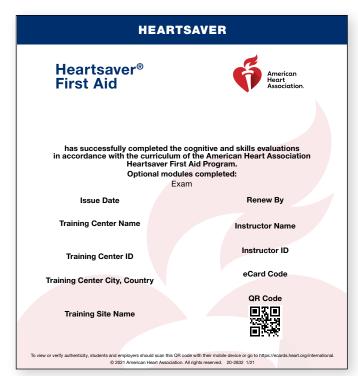




20-2826 Heartsaver First Aid CPR AED wallet eCard



20-2833 Heartsaver CPR AED eCard



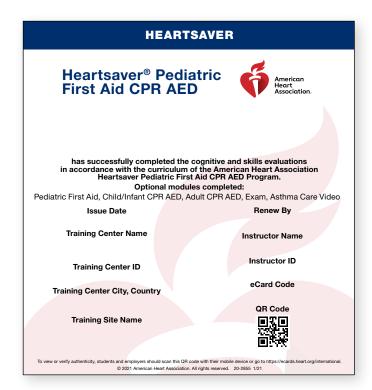
20-2832 Heartsaver First Aid eCard



20-2833 Heartsaver CPR AED wallet eCard



20-2832 Heartsaver First Aid wallet eCard



20-2855 Heartsaver Pediatric First Aid CPR AED eCard



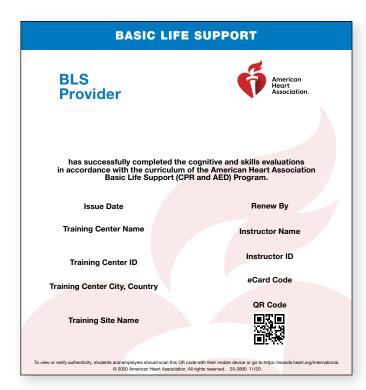
20-2822 Heartsaver Instructor eCard



20-2855 Heartsaver Pediatric First Aid CPR AED wallet eCard



20-2822 Heartsaver Instructor wallet eCard



20-2800 BLS Provider eCard



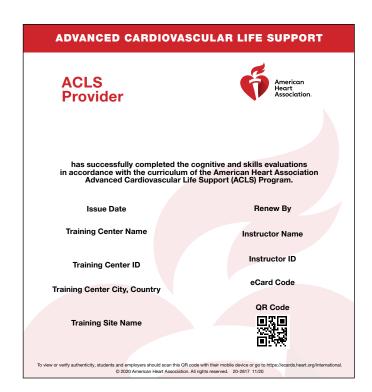
20-2801 BLS Instructor eCard



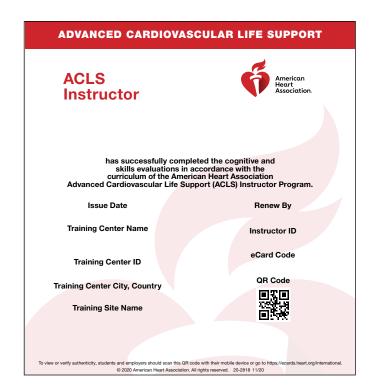
20-2800 BLS Provider wallet eCard



20-2801 BLS Instructor wallet eCard



20-2817 ACLS Provider eCard



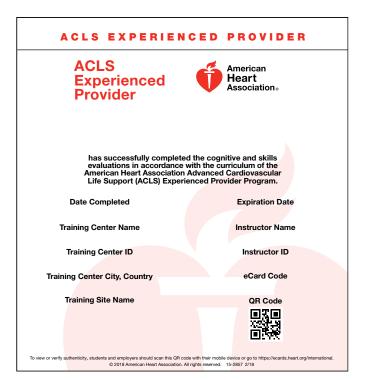
20-2818 ACLS Instructor eCard



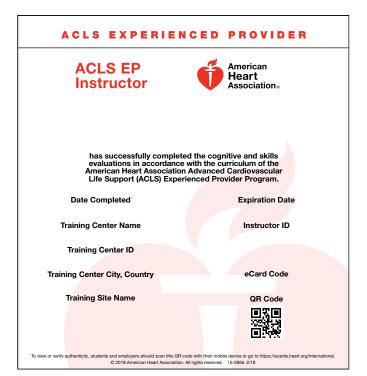
20-2817 ACLS Provider wallet eCard



20-2818 ACLS Instructor wallet eCard



15-2857 ACLS Experienced Provider eCard



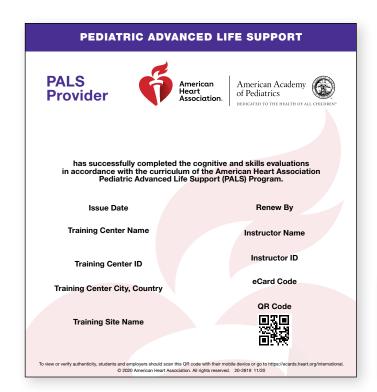
15-2856 ACLS EP Instructor eCard



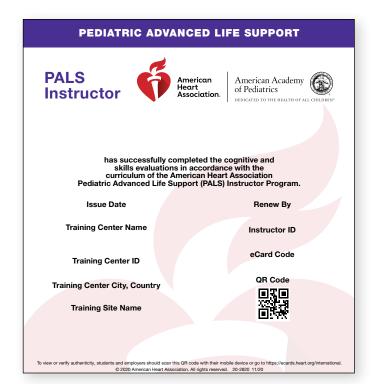
15-2857 ACLS Experienced Provider wallet eCard



15-2856 ACLS EP Instructor wallet eCard



20-2819 PALS Provider eCard



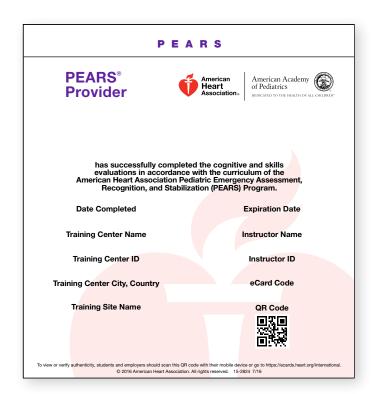
20-2820 PALS Instructor eCard



20-2819 PALS Provider wallet eCard



20-2820 PALS Instructor wallet eCard



15-2824 PEARS Provider eCard



15-2823 PEARS Instructor eCard



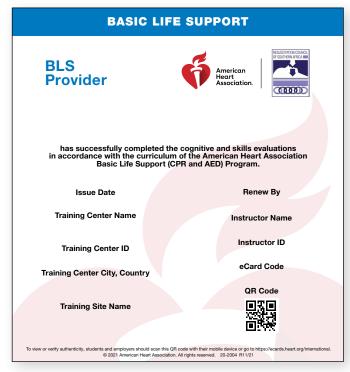
15-2824 PEARS Provider wallet eCard



15-2823 PEARS Instructor wallet eCard

Resuscitation Council of Southern Africa

The Resuscitation Council of Southern Africa (RCSA) issues cards in the countries where it conducts AHA training. Other International TCs in southern Africa may issue these eCards or the standard AHA course eCards. For a full list of RCSA cobranded eCards, see the International Course eCards in the Course Card Index.



20-2004 RCSA BLS Provider eCard



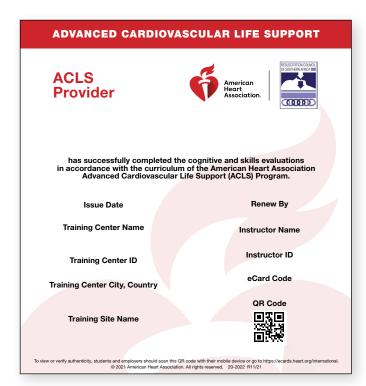
20-2005 RCSA BLS Instructor eCard



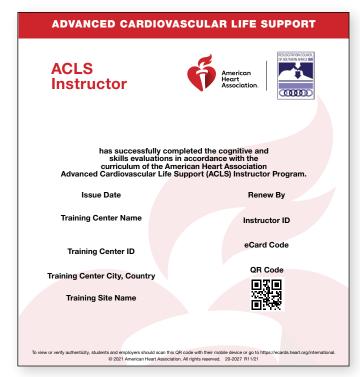
20-2004 RCSA BLS Provider wallet eCard



20-2005 RCSA BLS Instructor wallet eCard



20-2022 RCSA ACLS Provider eCard



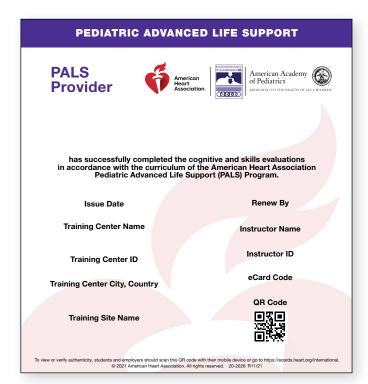
20-2027 RCSA ACLS Instructor eCard



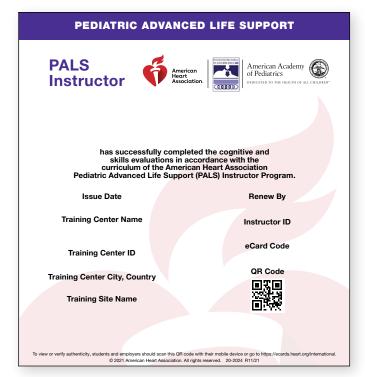
20-2022 RCSA ACLS Provider wallet eCard



20-2027 RCSA ACLS Instructor wallet eCard



20-2026 RCSA PALS Provider eCard



20-2024 RCSA PALS Instructor eCard



20-2026 RCSA PALS Provider wallet eCard



20-2024 RCSA PALS Instructor wallet eCard

European Union eCards

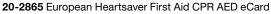
In May 2020, AHA ITCs in the European Union (EU) began transitioning to the Laerdal Learning Platform (LLP) system for issuing eCards instead of CPRverify. These cards are adapted from the standard international course eCards and have been translated into multiple regional languages. (See Translated eCards in the Card Index.)

Accessing eCard Profiles

By using the eCard's code, you can easily verify the eCard at https://certificates.laerdal.com/eu/certificates/verify verify certificate. Students and instructors who were issued eCards in the CPRverify system prior to the transition to the LLP will still be able to access their active cards in CPRverify.

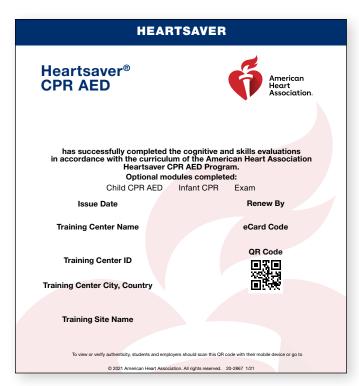
European Union







20-2865 European Heartsaver First Aid CPR AED wallet eCard



20-2867 European Heartsaver CPR AED eCard



20-2866 European Heartsaver First Aid eCard



20-2867 European Heartsaver CPR AED wallet eCard



20-2866 European Heartsaver First Aid wallet eCard



20-2868 European Heartsaver Pediatric First Aid CPR AED eCard



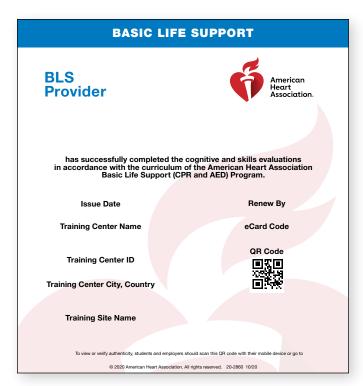
20-2864 European Heartsaver Instructor eCard



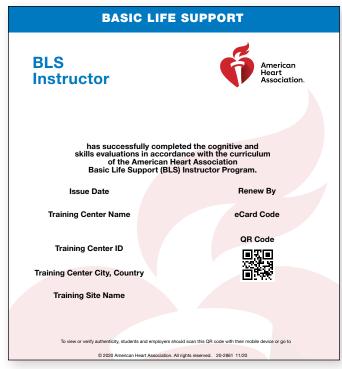
20-2868 European Heartsaver Pediatric First Aid CPR AED wallet eCard



20-2864 European Heartsaver Instructor wallet eCard



20-2860 European BLS Provider eCard



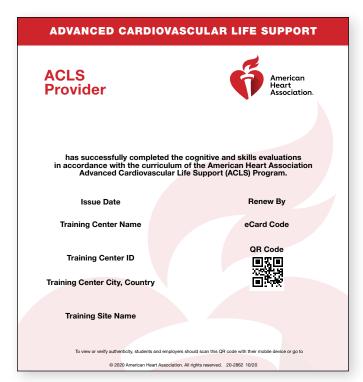
20-2861 European BLS Instructor eCard



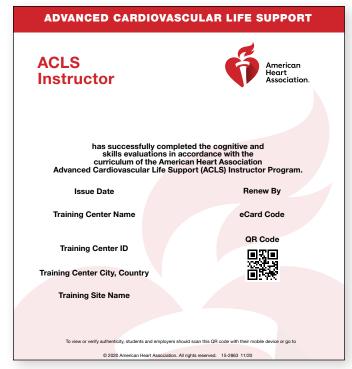
20-2860 European BLS Provider wallet eCard



20-2861 European BLS Instructor wallet eCard



20-2862 European ACLS Provider eCard



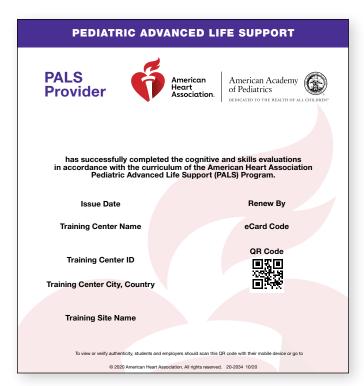
20-2863 European ACLS Instructor eCard



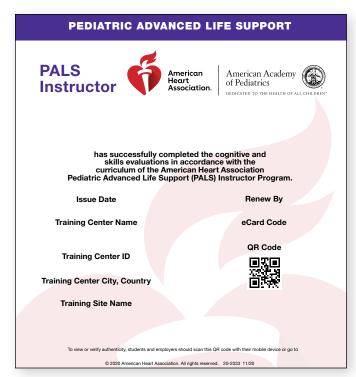
20-2862 European ACLS Provider wallet eCard



20-2863 European ACLS Instructor wallet eCard



20-2034 European PALS Provider eCard



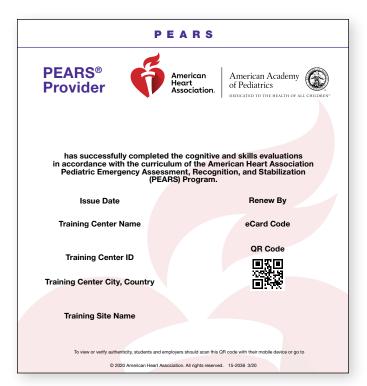
20-2033 European PALS Instructor eCard



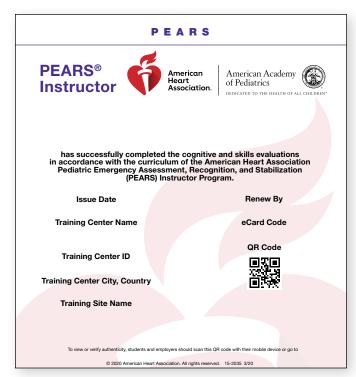
20-2034 European PALS Provider wallet eCard



20-2033 European PALS Instructor wallet eCard



15-2036 European PEARS Provider eCard



15-2035 European PEARS Instructor eCard



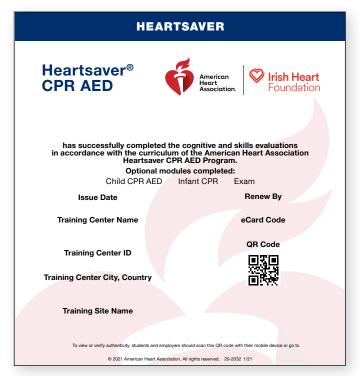
15-2036 European PEARS Provider wallet eCard



15-2035 European PEARS Instructor wallet eCard

Irish Heart Foundation

The Irish Heart Foundation (IHF) conducts AHA training within the Republic of Ireland, and cobranded eCards are issued for the Heartsaver, BLS, ACLS, and ACLS EP provider and instructor courses. See the International Course eCards in the Course Card Index.



20-2032 IHF Heartsaver CPR AED eCard



20-2031 IHF Heartsaver Instructor eCard



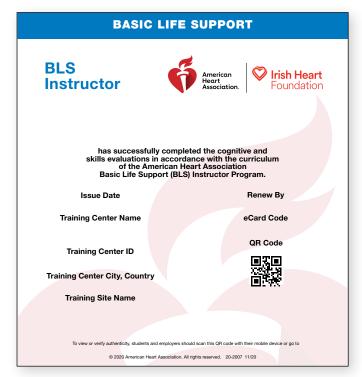
20-2032 IHF Heartsaver CPR AED wallet eCard



20-2031 IHF Heartsaver Instructor wallet eCard



20-2006 IHF BLS Provider eCard



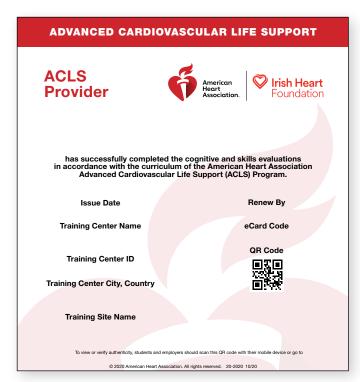
20-2007 IHF BLS Instructor eCard



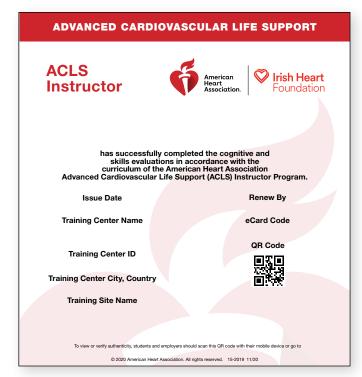
20-2006 IHF BLS Provider wallet eCard



20-2007 IHF BLS Instructor wallet eCard



20-2020 IHF ACLS Provider eCard



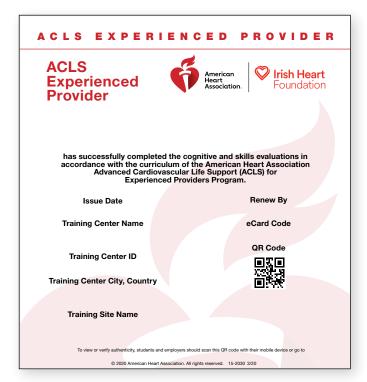
20-2019 IHF ACLS Instructor eCard



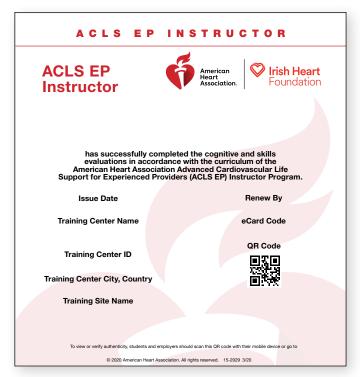
20-2020 IHF ACLS Provider wallet eCard



20-2019 IHF ACLS Instructor wallet eCard



15-2030 IHF ACLS Experienced Provider eCard



15-2029 IHF ACLS EP Instructor eCard



15-2030 IHF ACLS Experienced Provider wallet eCard



15-2029 IHF ACLS EP Instructor wallet eCard

Heart and Stroke Foundation of Canada

The Heart and Stroke Foundation of Canada (HSFC) works closely with AHA ECC Programs. The HSFC provider card is recognized by the AHA and can be used for admission to an AHA provider update course in the same discipline. The HSFC instructor card is recognized by AHA TCs in the same way as an instructor card issued by any AHA TC.





HSFC Provider eCard sample

HSFC Instructor eCard sample





HSFC Provider print sample





HSFC Instructor print sample

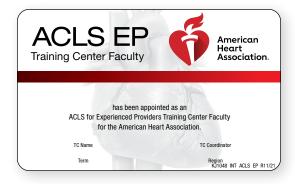
International Training Center Faculty

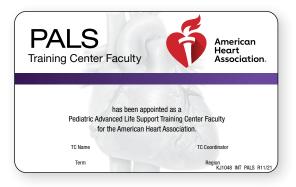
International Training Center Faculty

Training Center Faculty (TCF) members are appointed by their respective TCs. TCF members are responsible for quality assurance and are the educational leadership for their respective courses within their TC network. TCCs can work with TSCs to identify appropriate TCFs for a large TS. TCCs are responsible for listing and updating TCFs by discipline in the Instructor Network. TCFs will have access to tools and materials on the IN. TCF members: Conduct instructor courses, monitor new and renewing instructors, and conduct updates for the TC's instructors. The TCF card and certificate are not an acceptable substitute for an instructor card and do not verify instructor status. The TCF certificate/card template that TCs use when appointing TCF members in their respective disciplines is accessible on the Instructor Network to TCCs only. The TCF document is set up to autopopulate the card template at the bottom of the certificate. You will only need to complete the certificate portion and then print and place it in the instructor's record. You may issue the auto-populated card to the TCF.









TCF certificate, card, and template are available only to TCCs, through the AHA Instructor Network.

Quality Control Checkpoints

- Valid until further notice
- Name of the appointing TC
- Term of an appointment is 2 years
- First and last name of the TCC
- Name of region

Important Reminders

- TCF cards are not a replacement for AHA Instructor cards.
 If an instructor is appointed as a TCF by the TCC, he or she is to be issued a current instructor card, and it must be kept in the TC's records.
- The designation of TCF is not transferable to other TCs.

Card Index

United States Course Cards

Below is a list of the United States course eCards, printed cards, and corresponding product codes.

Only current AHA Training Centers may order course cards.

	Cur	rent	Previous		
Course	eCard Printed Card		eCard	Printed Card	
Heartsaver					
Heartsaver First Aid CPR AED	20-3002	20-1812			
Heartsaver CPR AED	20-3004				
Heartsaver First Aid	20-3005				
Heartsaver Pediatric First Aid CPR AED	20-3003				
Heartsaver for K-12 Schools	20-3011	20-1819			
Heartsaver Instructor	20-3017				
BLS					
BLS Provider	20-3001				
Advisor: BLS	20-3018				
BLS Instructor	20-3016				
ACLS and ACLS EP					
ACLS Provider	20-3000				
ACLS Instructor	20-3015				
ACLS Experienced Provider	15-3007				
ACLS EP Instructor	15-3014				
ASLS					
ASLS Provider	20-3019				
ASLS Instructor	20-3020				
PALS and PEARS					
PALS Provider	20-3006				
PALS Instructor	20-3013				
PEARS Provider	15-3008				
PEARS Instructor	15-3012				
HeartCode Complete and RQI eCredential					
HeartCode Complete BLS Provider	20-3559				
HeartCode Complete ACLS Provider	20-3560				
HeartCode Complete PALS Provider	20-3561				
RQI Responder	15-3234				
RQI Telecommunicator CPR	15-3423				
RQI BLS Healthcare Provider	15-3236				
RQI ALS Healthcare Provider	15-3235				
RQI PALS Healthcare Provider	15-3233				

International Course eCards

Below is a list of the international course eCards, and corresponding product codes.

Only current AHA Training Centers may order course cards.

Course	eCard				
International					
Heartsaver First Aid CPR AED	20-2826				
Heartsaver CPR AED	20-2833				
Heartsaver First Aid	20-2832				
Heartsaver Pediatric First Aid CPR AED	20-2855				
Heartsaver Instructor	20-2822				
BLS Provider	20-2800				
BLS Instructor	20-2801				
ACLS Provider	20-2817				
ACLS Instructor	20-2818				
ACLS Experienced Provider	15-2857				
ACLS EP Instructor	15-2856				
PALS Provider	20-2819				
PALS Instructor	20-2820				
PEARS Provider	15-2824				
PEARS Instructor	15-2823				
European Union					
Heartsaver First Aid CPR AED	20-2865				
Heartsaver CPR AED	20-2867				
Heartsaver First Aid	20-2866				
Heartsaver Pediatric First Aid CPR AED	20-2868				
Heartsaver Instructor	20-2864				
BLS Provider	20-2860				
BLS Instructor	20-2861				
ACLS Provider	20-2862				
ACLS Instructor	20-2863				

Course	eCard				
European Union (continued)					
ACLS Experienced Provider	15-2870				
ACLS EP Instructor	15-2869				
PALS Provider	20-2034				
PALS Instructor	20-2033				
PEARS Provider	15-2036				
PEARS Instructor	15-2035				
Irish Heart Foundation					
Heartsaver CPR AED	20-2032				
Heartsaver Instructor	20-2031				
BLS Provider	20-2006				
BLS Instructor	20-2007				
ACLS Provider	20-2020				
ACLS Instructor	20-2019				
ACLS Experienced Provider	15-2030				
ACLS EP Instructor	15-2029				
Resuscitation Council of Southern Africa					
BLS Provider	20-2004				
BLS Instructor	20-2005				
ACLS Provider	20-2022				
ACLS Instructor	20-2027				
PALS Provider	20-2026				
PALS Instructor	20-2024				

Translated eCards

International eCards are available in the following languages for both provider and instructor courses.

Language	Heartsaver	BLS	ACLS	ACLS EP	PALS	PEARS
International English	Х	Х	Х	Х	Х	Х
Chinese (Simplified)	Х					
German		Х	Х			
Italian		Х	Х			
Japanese	Х	Х	Х		Х	Х
Korean		Х				
Polish		Х	Х			
Portuguese	Х	Х	Х		Х	
Spanish	Х	Х	Х		Х	Х

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